



HDML-Cloner Box Pro User Manual



HDML-Cloner Box Pro User Manual

This documentation describes how to use HDML-Cloner Box Pro (Model: CA-998P) device.

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Trademarks

HDML® is a registered trademark of ClonerAlliance® Inc.

Safety Notices

Before using HDML-Cloner Box Pro, please ensure that you read and understand the safety precautions below:

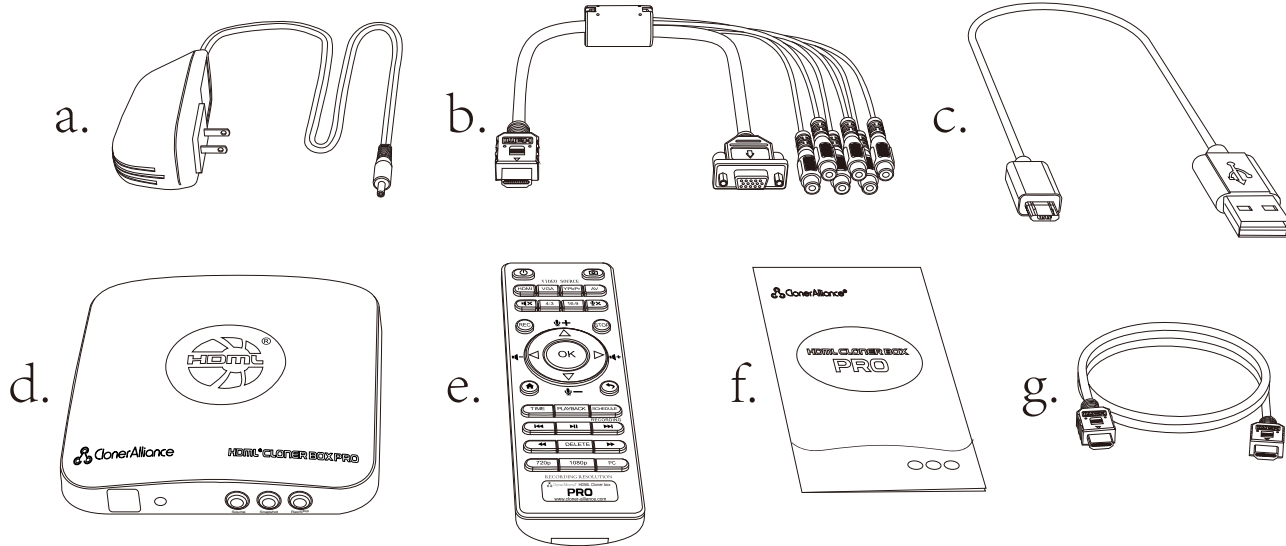
1. Do not attempt to open the case of HDML-Cloner Box Pro or modify it in any way, as this will void the warranty.
2. Keep HDML-Cloner Box Pro away from water and other liquids, as this may cause the unit to malfunction.
3. HDML-Cloner Box Pro may become warm during use. This does not indicate malfunction.
4. Do not place heavy objects on HDML-Cloner Box Pro, as this may cause the unit to overheat and malfunction.
5. If the exterior of HDML-Cloner Box Pro requires cleaning, wipe it with a soft dry cloth.
6. Do not dispose of the unit via conventional domestic waste.

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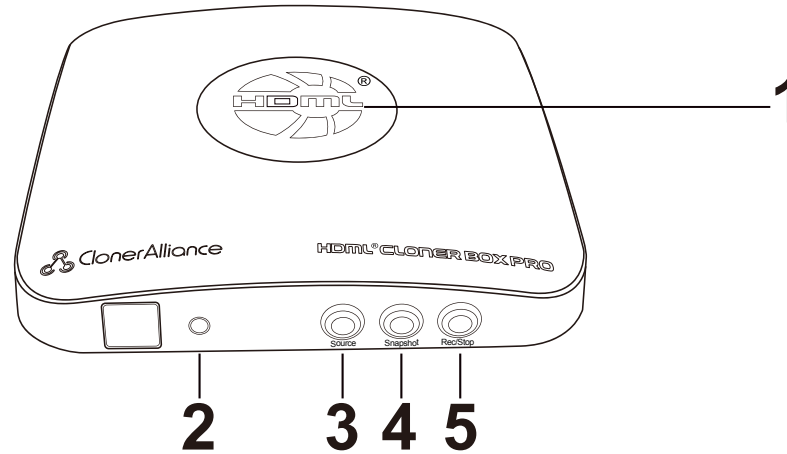
1.1 Box Contents



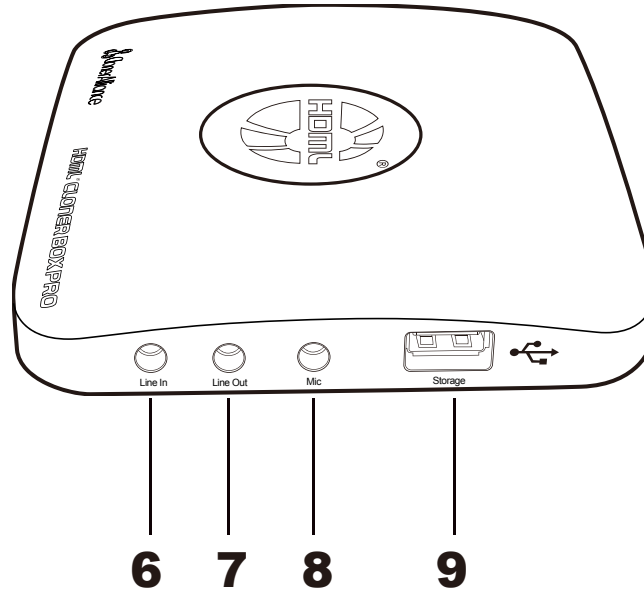
- a. Power Adapter
- b. MMI Cable (VGA/AV/YPbPr to HDMI Cable)
- c. Micro-USB to USB Cable
- d. HDML-Cloner Box Pro

- e. Remote Control
- f. User Manual
- g. HDMI Cable

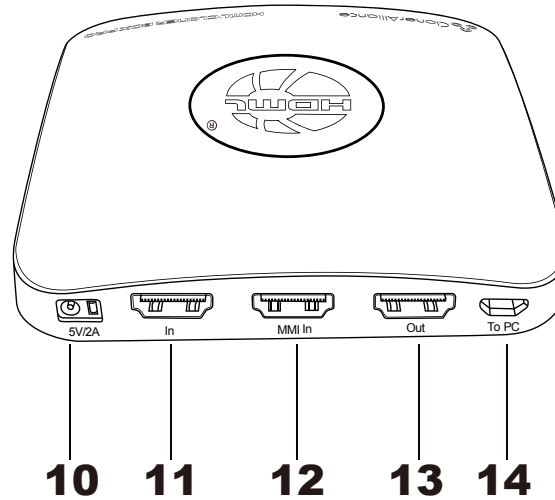
1.2 Product Diagram



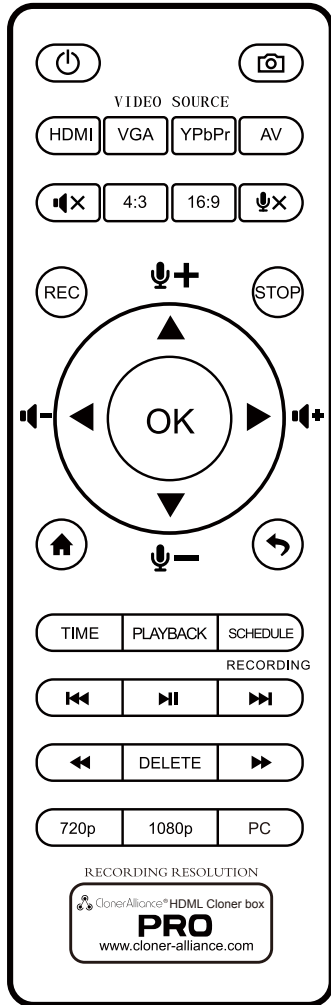
1. LED indicator light for recording. Blue means HDML-Cloner Box Pro is recording videos in 1080p, while Green means it is recording videos in 720p or others.
2. When this light is on, it means HDML-Cloner Box Pro is turned on.
3. Source: Press this button to switch the input signal. HDMI, VGA, YPbPr and AV are available.
4. Snapshot: Press this button to take a snapshot.
5. Rec/Stop: Press this button to start/stop recording.



- 6. Line In: Stereo audio inputs.
- 7. Line Out: Insert the headphone plug into this jack to output the video sound.
- 8. Mic: Insert the microphone plug into this jack to input voice.
- 9. Storage: Insert the USB flash drive or mobile hard disk and record videos to this storage medium.



10. 5V/2A: Plug the power adapter into this port and power on HDML-Cloner Box Pro.
11. In: Connect an HDMI cable between the video player and HDML-Cloner Box Pro.
12. MMI In: Connect the included VGA/AV/YPbPr to HDMI cable between the video player and HDML-Cloner Box Pro.
13. Out: Connect an HDMI cable between HDML-Cloner Box Pro and TV.
14. To PC: Connect the Micro-USB to USB cable between PC and HDML-Cloner Box Pro for recording videos to PC. This function must be realized together with HDML-Cloner Pro Helper.



⏻ Power on/Power off.

📷 Capture an image.

HDMI Select HDMI as the input signal.

VGA Select VGA as the input signal.

YPbPr Select YPbPr as the input signal.

AV Select AV as the input signal.

🔇 Mute.

4:3 Switch to the aspect ratio of 4:3.

16:9 Switch to the aspect ratio of 16:9.

🔇 Microphone mute.

REC Start recording.

STOP Stop recording.

OK OK button.

⏮ ⏭ Adjust the volume of the source video.

⏮ ⏭ Adjust the volume of MIC input.

🏠 Show the main menu.

⏮ Back to the previous interface.

TIME Set the system time by year/month/day/hour/minute/second.

PLAYBACK Play back the contents in the USB storage device.

SCHEDULE Set the recording frequency. Starting time and recording time. Then videos will be recorded automatically according to your settings.

⏮ Back to the previous page.

⏮ Play(full screen) or stop playing.

⏮ Go to the next page.

⏮ Fast backward.

DELETE Delete the recorded Video.

⏭ Fast forward.

720p Set the output resolution to 720p.

1080p Set the output resolution to 1080p.

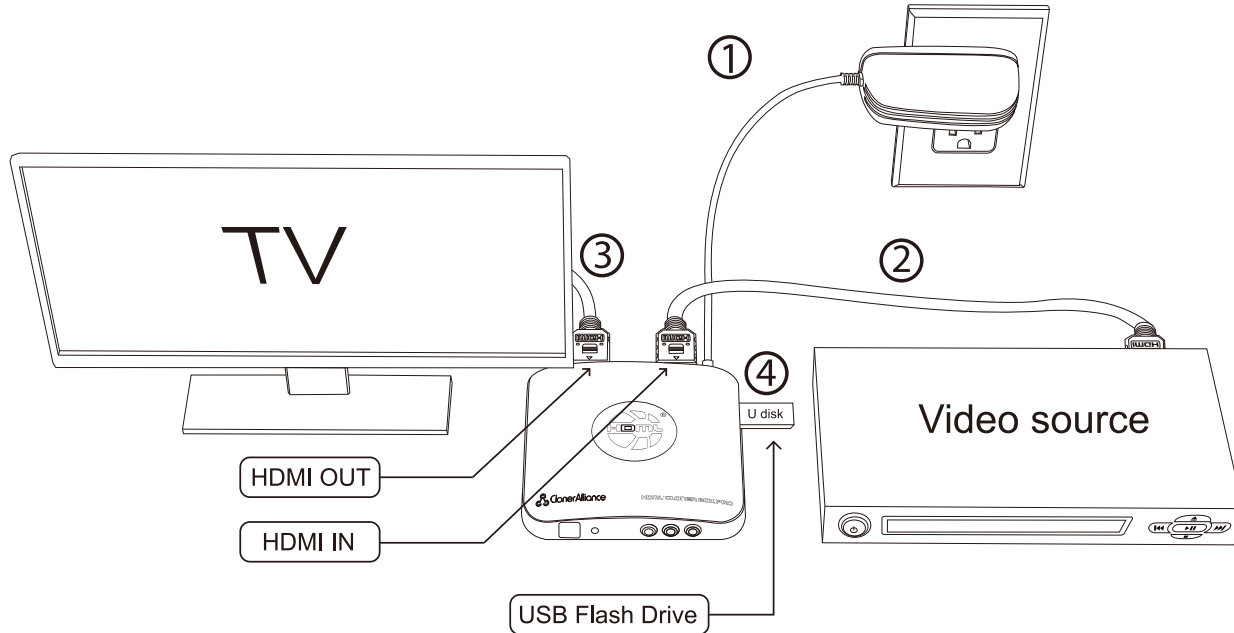
PC Select the recording resolution for PC, including 1920x1080, 1280x720 and 720x480.

Tips: The remote control is powered by 2 AAA batteries which are not included and need to be purchased independently.

HOW TO RECORD VIDEOS TO THE USB STORAGE DEVICE?

2.1 Connect

1. Plug the power adapter into the power socket and plug the other end into the 5V/2A port of HDML-Cloner Box Pro.
2. Connect the video player to In port on HDML-Cloner Box Pro via an HDMI cable.
3. Connect HDML-Cloner Box Pro from Out port to TV via an HDMI cable.
4. Plug the USB storage device into the “Storage” port of HDML-Cloner Box Pro.



Tips:

1. If you want to connect devices via the VGA/AV/YPbPr to HDMI cable, please connect the video player to MMI In port on HDML-Cloner Box Pro.
2. Please use a premium USB flash drive or mobile hard disk with high speed to avoid unexpected problems such as file loss.

2.2 Record/Capture

1. After all devices are connected properly, please connect power adapter of HDML-Cloner Box Pro and turn on other devices.
2. Plug in a USB flash drive.
3. Insert a video disc into the drive of the video player and play the video
4. Press the Rec/Stop button on the capture box or press the REC button on the remote control to Start recording
5. After recording for a period of time, press the Rec/Stop button again on the capture box or press the STOP button on the remote control to stop recording.

Note: DO NOT remove the USB storage drive from HDML-Cloner Box Pro in the process of recording (Flashing Blue/Green LED indicates it' s still in the process of recording.)

2.3 Playback

1. Playback on HDML-Cloner Box Pro: Please follow the step by step instructions below.
2. Or you can attach the USB storage drive to your PC/player to playback the recorded videos.

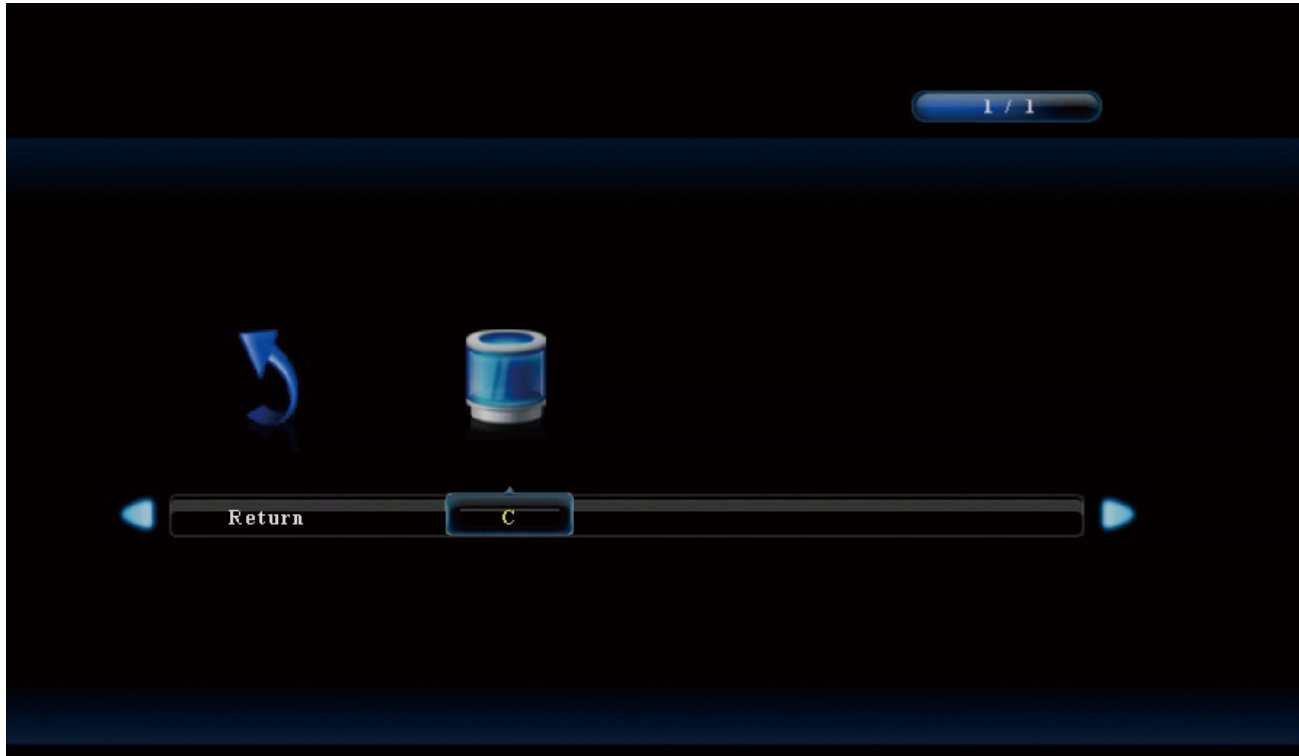
2.4 How to Playback the Recorded files on HDML-Cloner Box Pro directly?

1. After all devices are connected properly, plug the USB storage device into HDML-Cloner Box Pro and press the PLAYBACK button on the remote control to enter the playback menu interface.



There are four categories, which are FILM, PHOTO, MUSIC and TEXT.

2. Select one category and press OK to go to the next step. Then you can select a partition.



3. You will see the file list.



Select your desired file by using the four buttons of volume control on the remote control. You can preview the files and press OK to select multiple files.



4. Press  on the remote control to play the selected video(full screen).



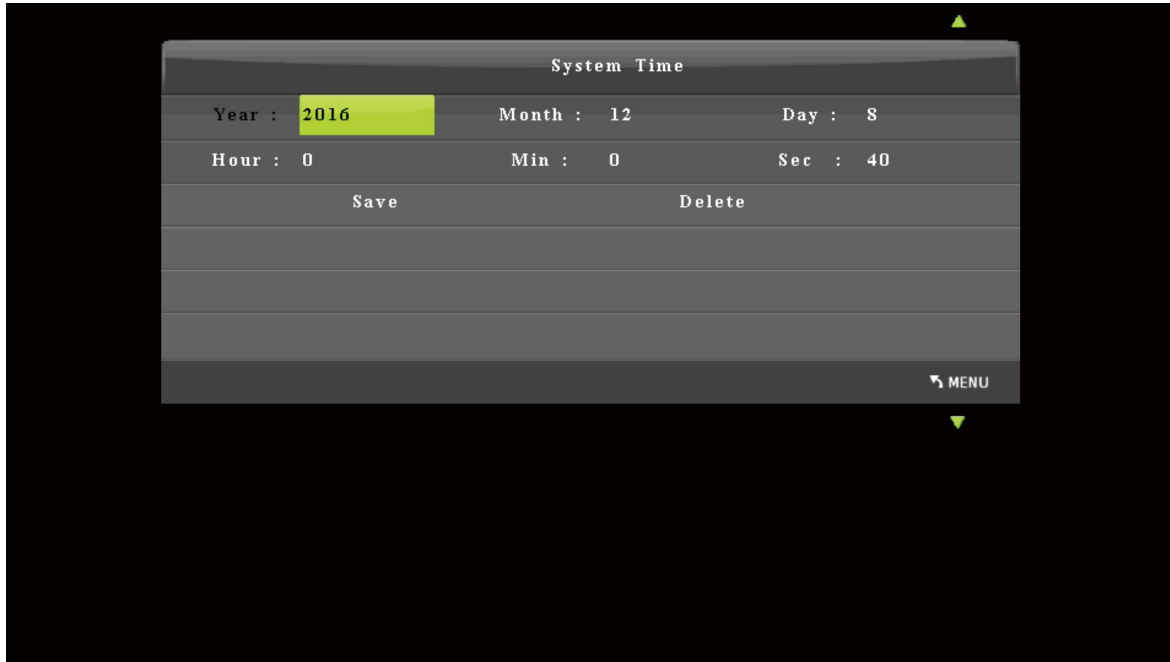
ATTENTION: If you got similar situations as below, Please click [here](#) to reformat your USB external hard drive, the issue can be fixed immediately.

1. When using HDML-Cloner Box Pro, you cannot use the remote to playback the recorded video after recording. To be more specific, you can use HDML-Cloner Box Pro to record videos successfully, but you can't playback it with the remote.
2. During the process of recording, HDML-Cloner Box Pro stops recording abnormally.

ATTENTION: If you got problems in the process of playback, Please try the steps below: 1. Please make sure that your USB stick/external hard drive works well. You can change another one to confirm it or format it to resolve it. 2. Please adjust to 720P to test again.

2.5 Schedule Recording

1. Press the TIME button on the remote control. Set the system time by using the four buttons of volume control on the remote control. Then select Save to finish the setting.



2. Press the SCHEDULE button on the remote control. Set the recording frequency, start time and recording time by using the four buttons of volume control on the remote control. Then select Save to finish the setting.

Schedule Recording

☒ **Once** ☐ Every day

Start Year : 2016 Month : 12 Day : 8
 Hour : 0 Min : 0 Sec : 47

Recording time (minutes): 90

Save Delete

Task :

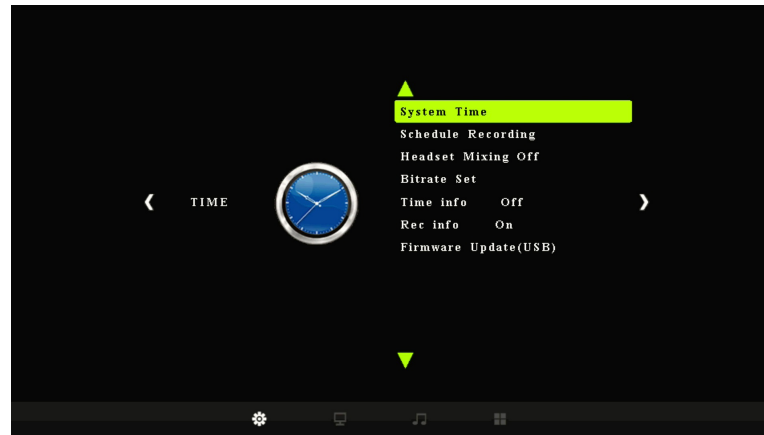
MENU

3. Then HDML-Cloner Box Pro will start to record videos automatically at the scheduled time. Note: If you want to record certain channel's video, do select the channel first.

2.6 Menu Navigation

Press  on the remote control to browse the menu settings of HDML-Cloner Box Pro, which are TIME, PICTURE, SOUND and OPTION.

1. Under the TIME column, there are seven aspects: System Time, Schedule Recording, Headset Mixing, Bitrate Set, Time info, Rec info and Firmware Update(USB).



System Time: Set the time of HDML-Cloner Box Pro by year, month, day, hour, minute and second.

Schedule Recording: Set the recording frequency, Start time and recording time. Then videos will be recorded automatically according to your settings.

Headset Mixing: Set the headset on or off.

Time info: Set the time information on or off on screen.

Rec info: Set the recording information display or not during recording.

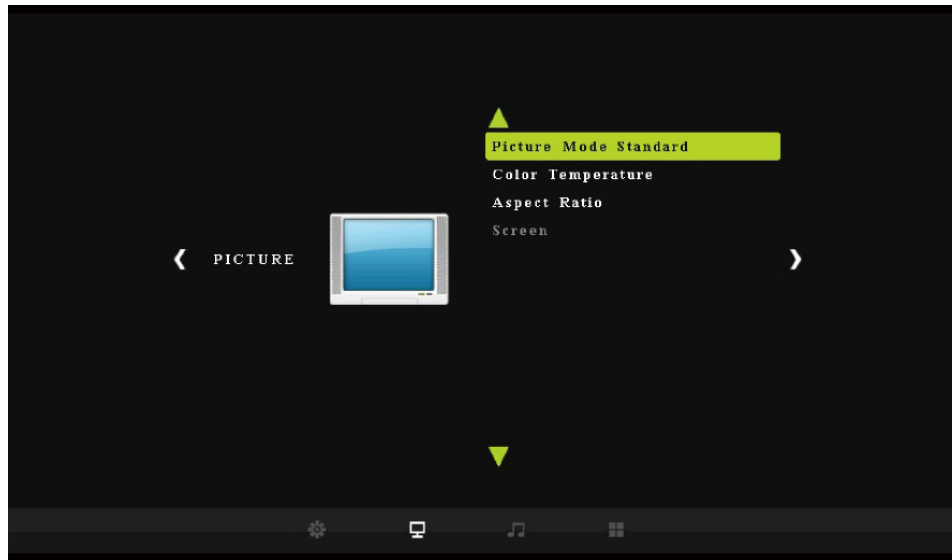
Firmware Update: Firmware updating is unnecessary anymore for any currently sold HDML-Cloner Box Pro. The latest firmware has been included.

Bitrate Set: Set the recording bitrate. LOOP REC, LIMITED:10M, LIMITED:16M, UNLIMITED:6M, UNLIMITED 10M, UNLIMITED:16M.

If you select a bitrate prefixed with LIMITED, the recorded video saved to the storage device in FAT32 or NTFS format will be split into several 2GB files. If you select a bitrate prefixed with UNLIMITED, the recorded video saved to the storage device in NTFS format will be a complete video, but if the storage device is in FAT32 format, the recorded video will still be split into several 2GB files.

Note: If you select Loop Rec, the bitrate is 10M, recorded file will be split into multiple 2GB segments. When your USB storage device is full, the capture device will generate a new recorded file and overwrite, the previous file will be replaced automatically.

2. Under the PICTURE column, there are three aspects: Picture Mode, Color Temperature and Aspect Ratio.

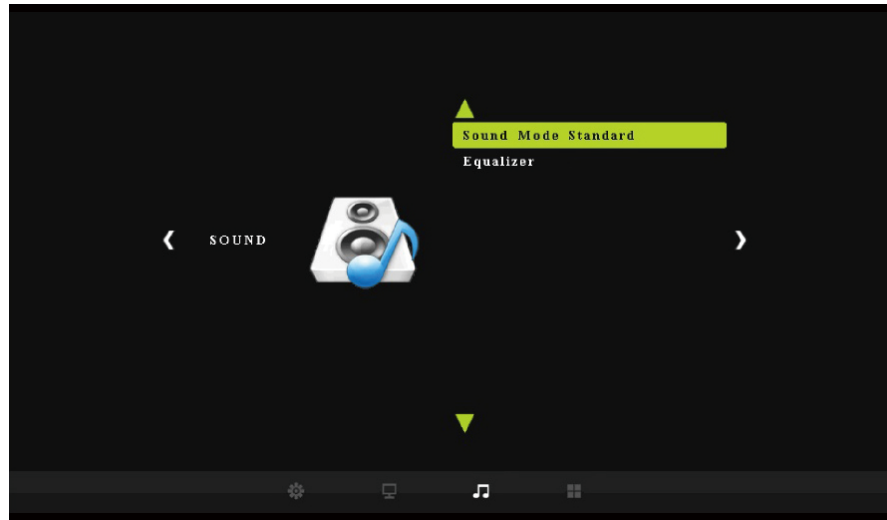


Picture Mode: Mild, User, Dynamic and Standard are available.

Color Temperature: Medium, Warm, User and Cool are available.

Aspect Ratio: Auto, 4:3, 16:9, Zoom 1, Zoom 2 and Just Scan are available. The default state is 16:9.

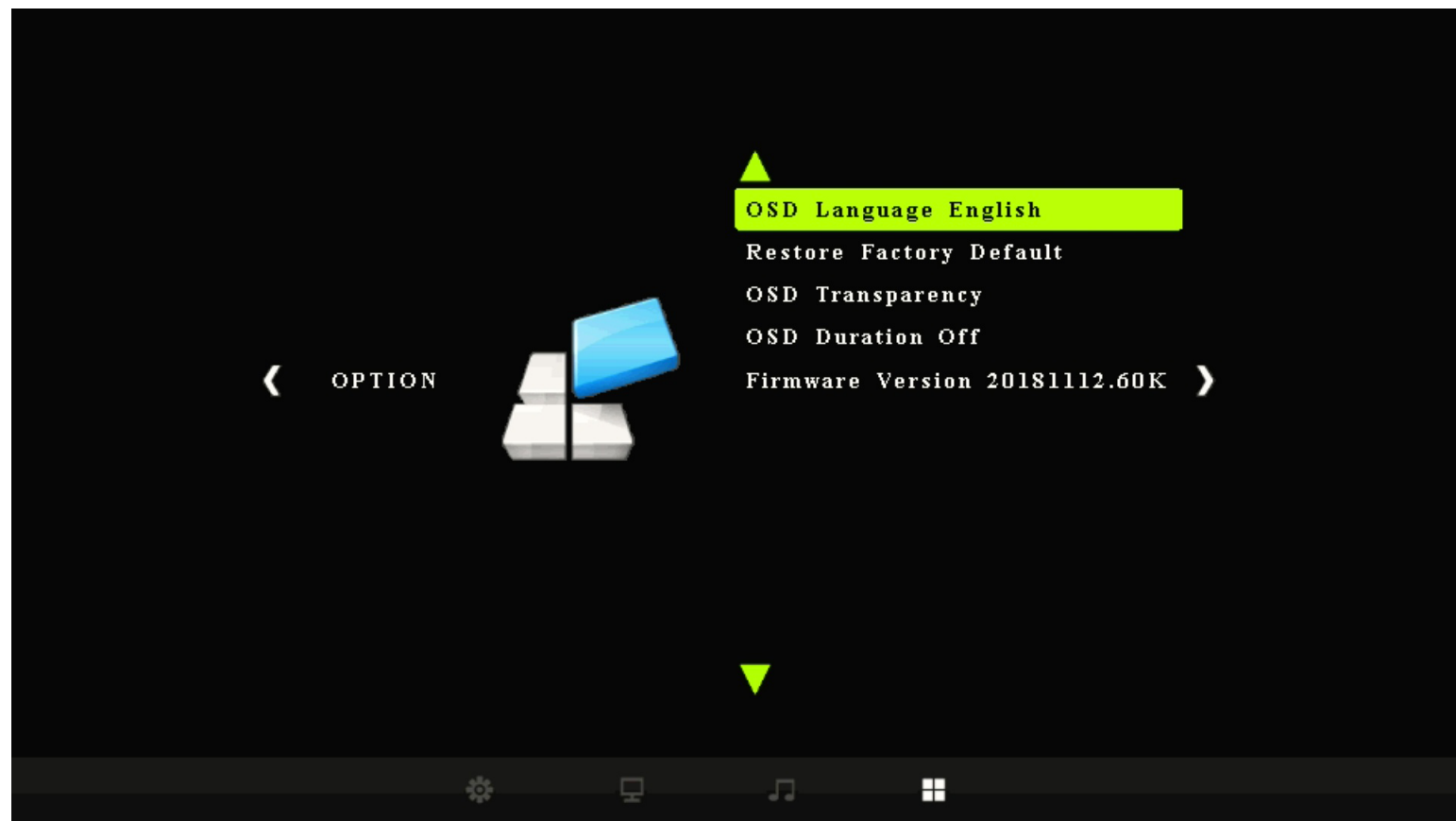
3. Under the SOUND column, there are two aspects: Sound Mode and Equalizer.



Sound Mode: Standard, Music, Movie, Sports and User are available.

Equalizer: 120Hz, 500Hz, 1.5KHz, 5KHz and 10KHz are available.

4. Under the OPTION column, there are five aspects: OSD Language, Restore Factory Default, OSD Transparency, OSD Duration and Firmware Version.



OSD Language: Set the language to be displayed on the menu English, Japanese, Simplified Chinese and Traditional Chinese are available.

Restore Factory Default: Restore the factory settings.

OSD Transparency: Set the transparency of the menu. High, Middle, Low and OFF are available.

OSD Duration: Set the duration of menu display 5s, 10s, 15s and OFF are available.

Firmware Version: Shows the current firmware version number.

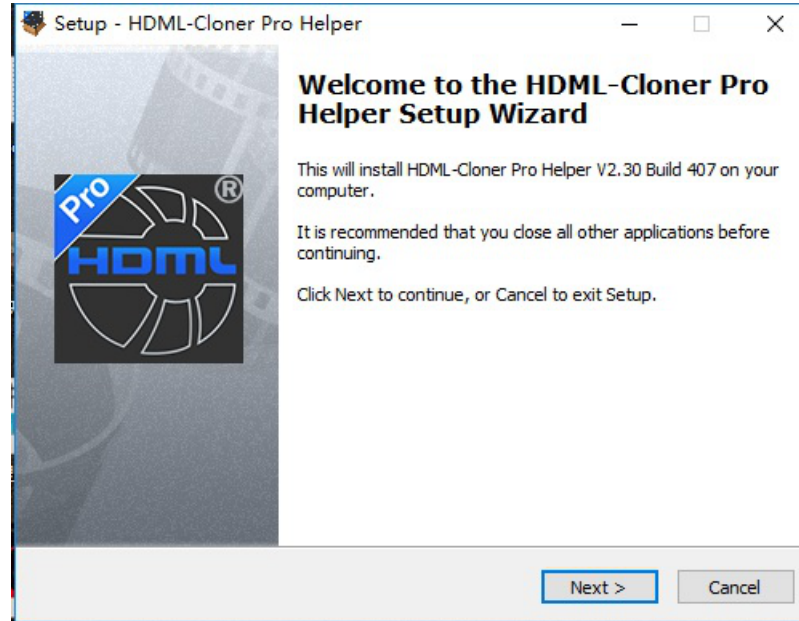
Tip: The parameter options may change as the firmware upgrades. Please refer to the text description. If you have any question about this, please contact us by support@cloner-alliance.com.

3.1 Install & Connect

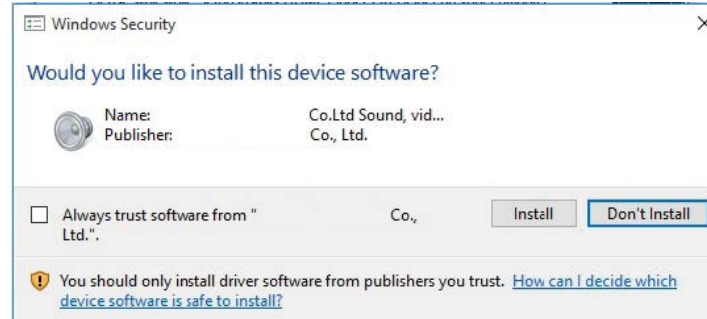
1. Install HDML-Cloner Pro Helper

Note: Prior to installing HDML-Cloner Pro Helper, please make sure you are using Windows 7 or later versions and your PC is equipped with USB 2.0 or 3.0 port.

- Download HDML-Cloner Pro Helper software from <https://static.cloner-alliance.com/download/hdml-cloner-pro.exe>
- Double click the installation file and the setup wizard window will pop up. Follow the installation wizard to complete the installation process. You do not have to restart your computer after the installation is complete.



Note: During the software installation, a driver needs to be installed as well. When there is a prompt popped up as below, please click “Install” .

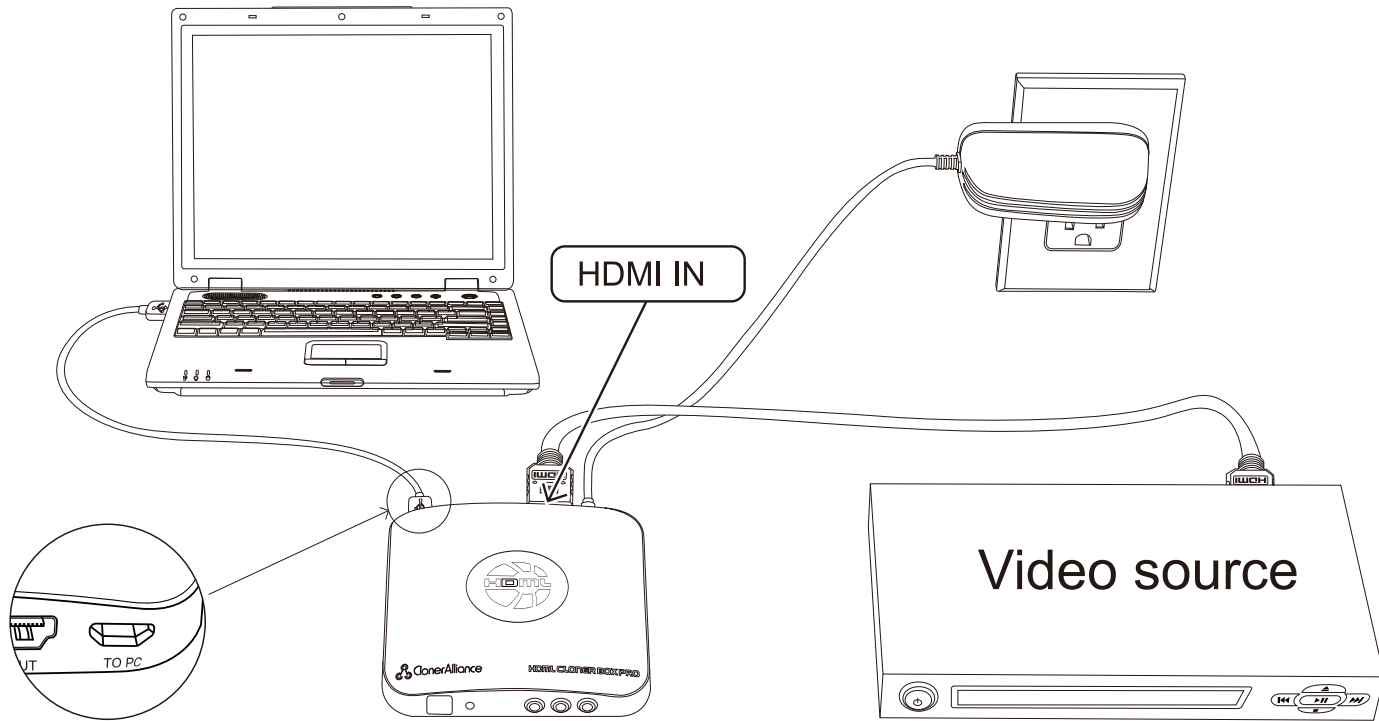


Note: Please don't connect HDML-Cloner Box Pro to PC before installing the software or there will be a prompt "Unknown USB Device" .

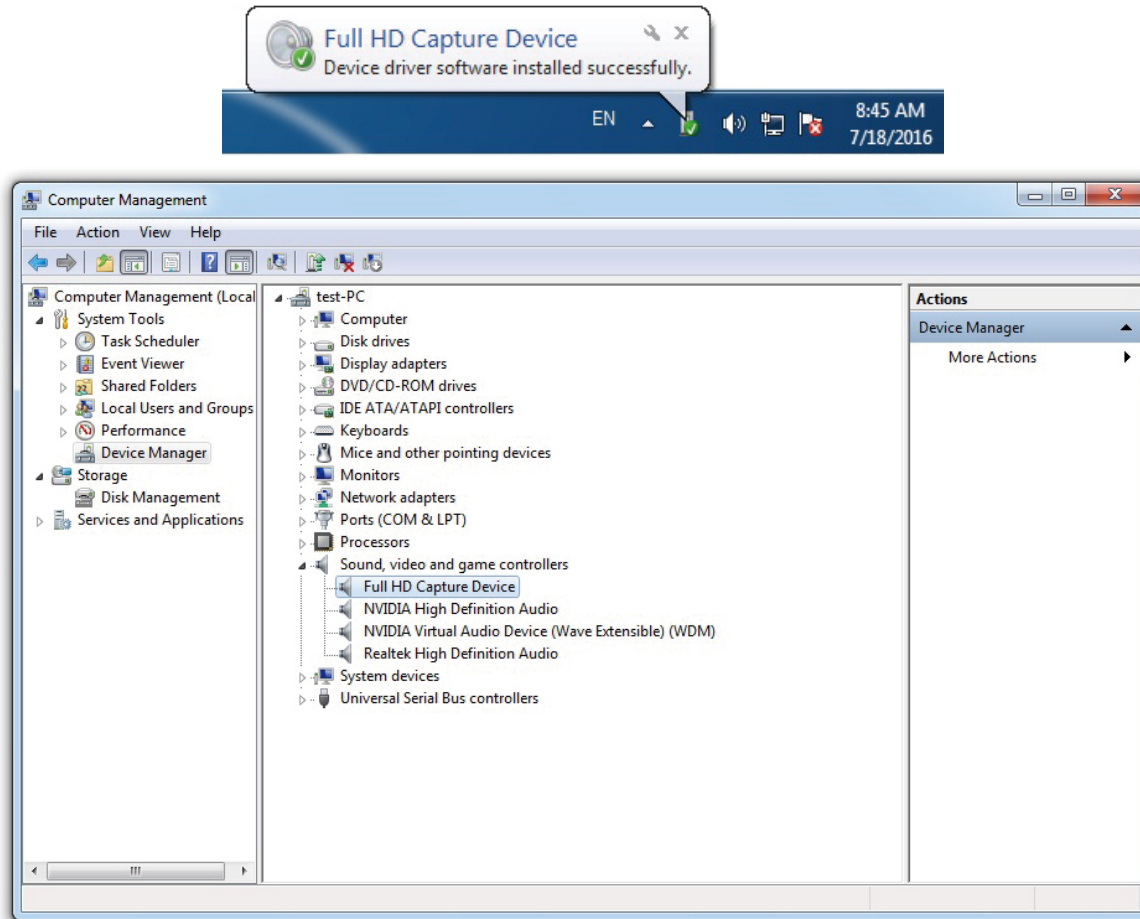
- Connect HDML-Cloner Box Pro with other devices.

1. Connect the video player to the In port on HDML-Cloner Box Pro via an HDMI cable.
2. Plug the power adapter into the power socket and plug the other end into the 5V/2A port of HDML-Cloner Box Pro.
3. Connect the Micro-USB to USB cable between the "To PC" port of HDML-Cloner Box Pro and the USB port of PC.

Tip: When HDML-Cloner Box Pro is connected to PC successfully, the LED light will turn off.

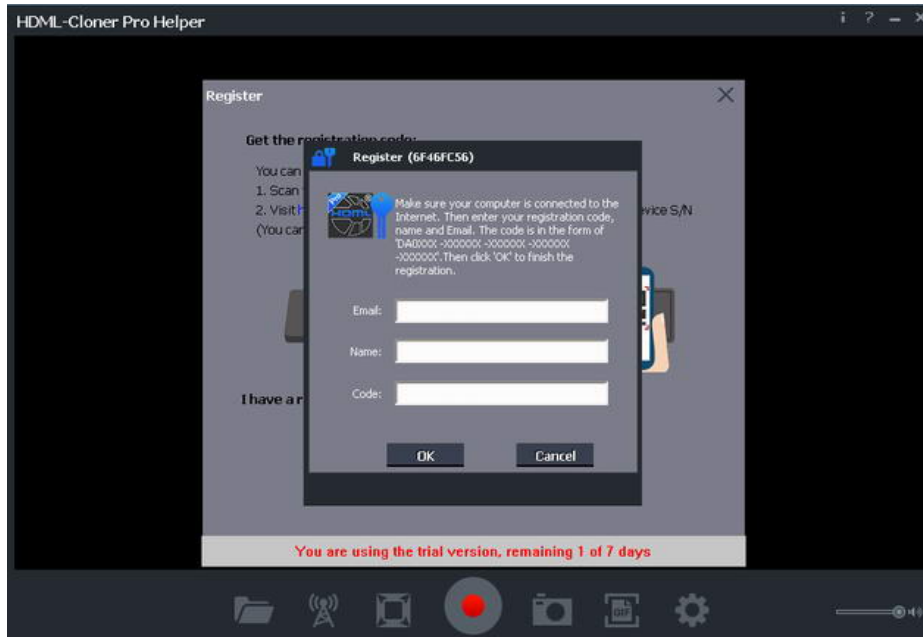


After all devices have been connected properly, please power on all connected devices. The Windows operating system will prompt “Found a new hardware” and install the driver automatically. Please make sure “Full HD Capture Device” is installed successfully and appears in the Device Manager (Right click My Computer – Manage – System Tools – Device Manager). If “Full HD Capture Device” doesn’t appear in the list, please reinstall HDML-Cloner Pro Helper and try again.



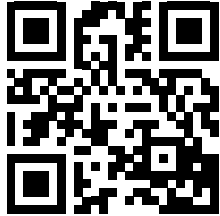
3.2 Register

Please register HDML-Cloner Pro Helper first before using, otherwise it can only be used for 7 days. Launch HDML-Cloner Pro Helper. Click "Input registration code" button in the auto pop-up Register window. Fill in your proper Email address, real name and code. Then click "OK" to finish the registration.



There are two methods to obtain the registration code of HDML-Cloner Pro Helper.

1. Scan the QR code below to get the code if the S/N of HDML-Cloner Box Pro is in the form of CPXXXXXXXXX or DPXXXXXXXXX.



Do not miss out

Scan QR code to register and
get FREE bundled softwares.

www.cloner-alliance.com/register



S/N:CPXXXXXXXXX

Or



S/N:DPXXXXXXXXX

(a)

[Click Here](#)

2. The code can be found on the back of HDML-Cloner Box Pro if the S/N is in the form of 596998XXXXXXXXXXXXXXXXXX.

HDML-Cloner Pro Helper Code:

DA0XXX-XXXXXX-XXXXXX-XXXXXX-XXXXXX

Please download the software from <https://www.cloner-alliance.com/download.html>



S/N: 596998XXXXXXXXXXXXXXXXXX

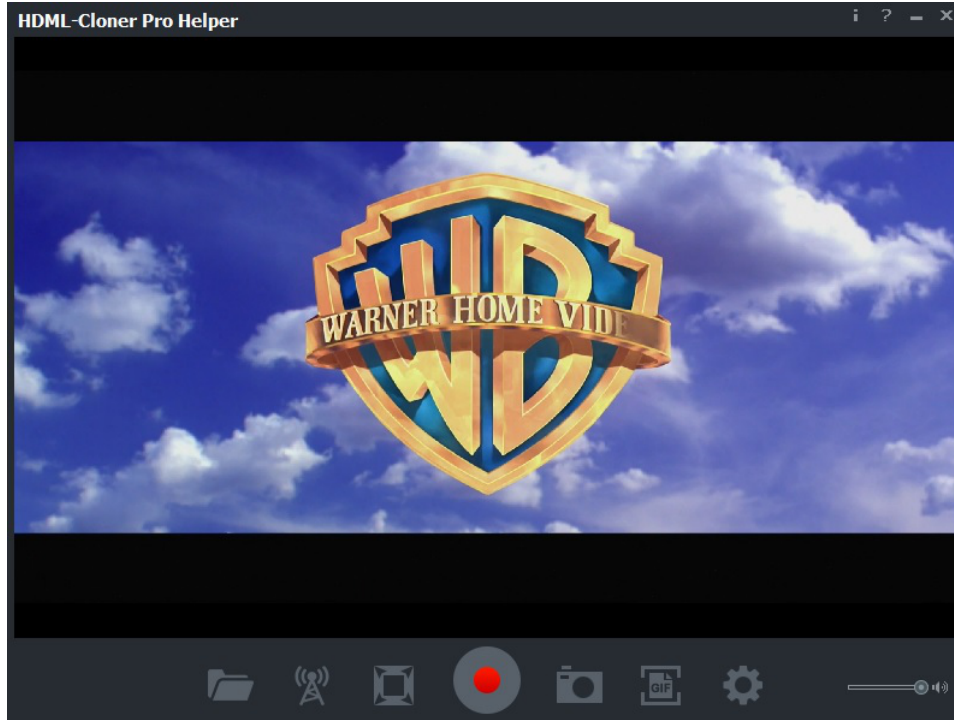
For more details about registering HDML-Cloner Pro Helper, visit [here](#) to read step by step instructions.

For more details about recording videos to PC, please click the link below to visit the Frequently Asked Questions.

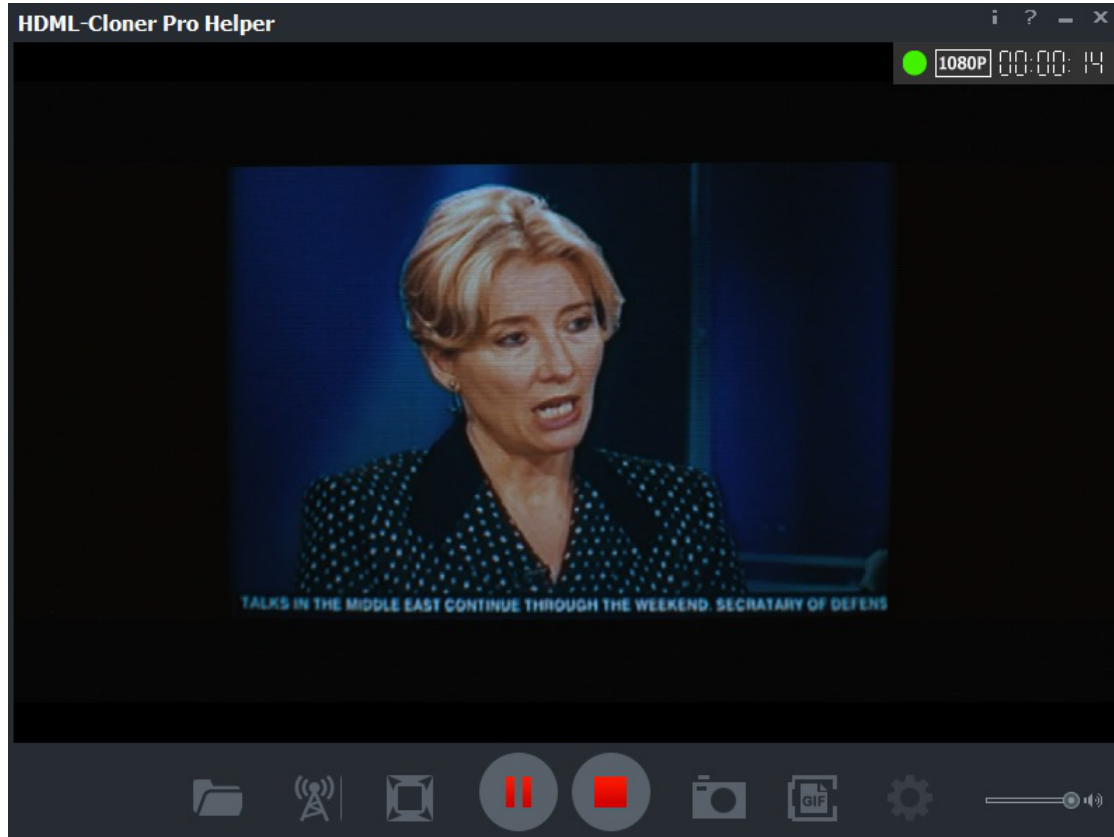
https://www.cloner-alliance.com/help/knowledgebase/cat_cloneralliance_box_pro

3.3 Record/Capture

1. After all devices are connected properly, insert the video disc into the drive of the video player and run HDML-Cloner Pro Helper.

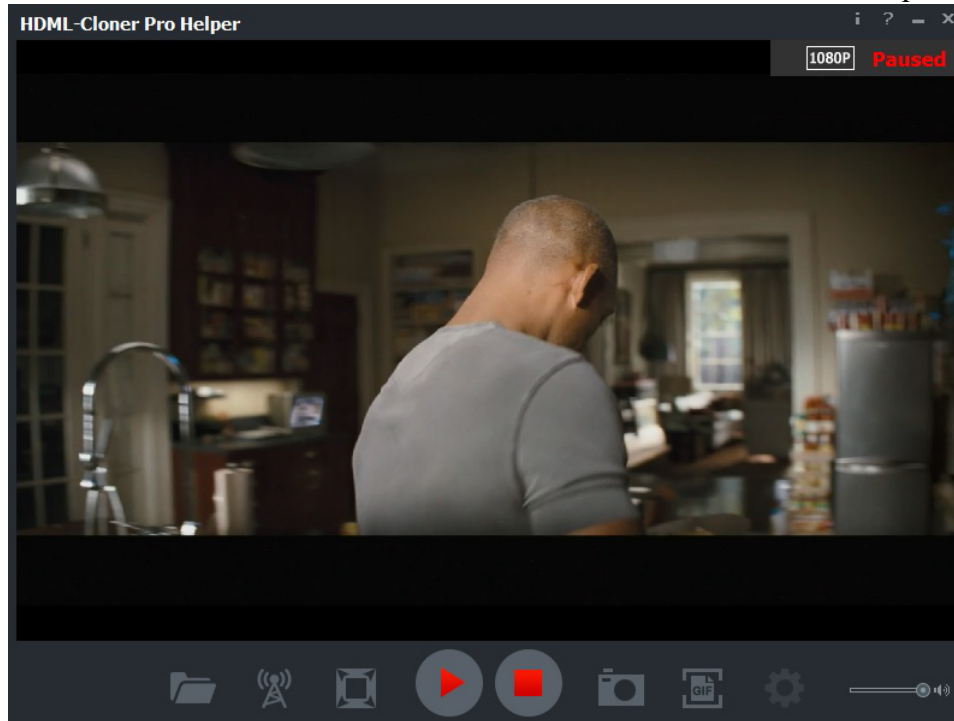


2. Click  to start recording.



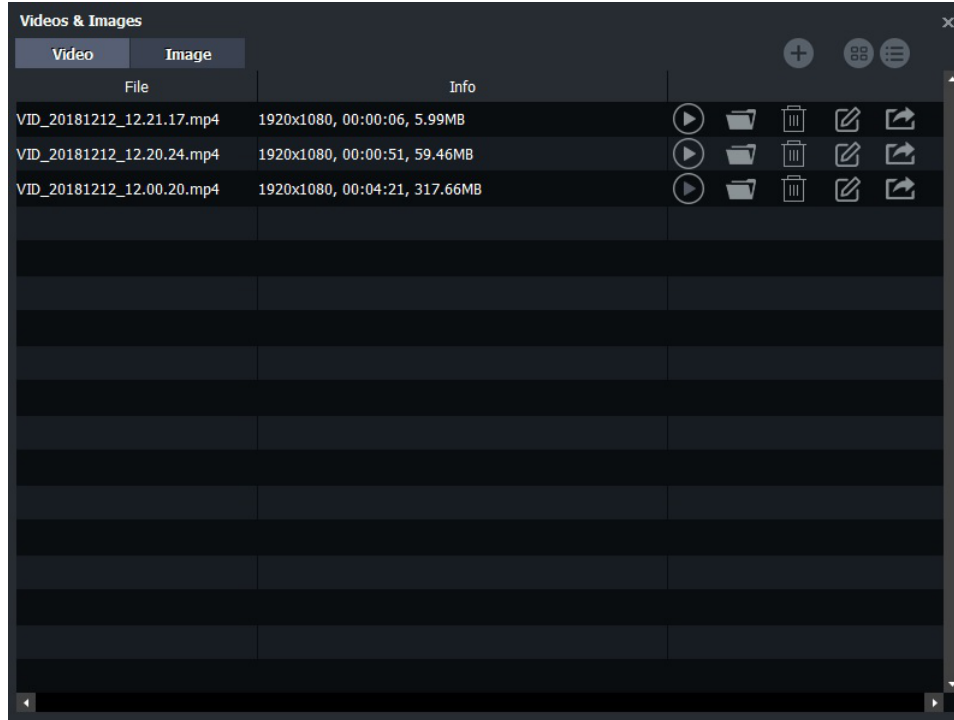
3. Click  to stop recording. Tip: During recording, you can also click  to pause

at anytime. When you want to resume, please click  to continue recording. Besides, you can Click  to take screenshots, click  to capture GIF animation.

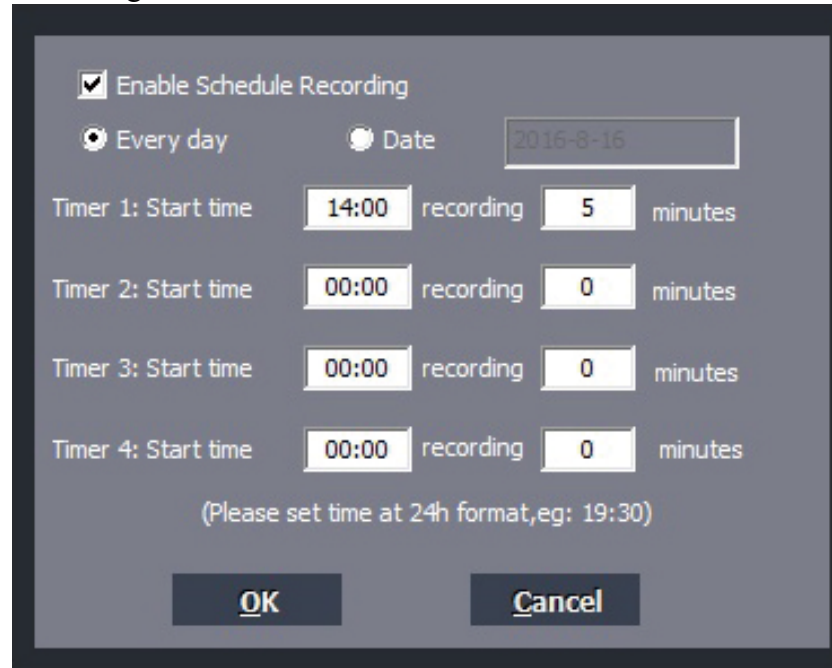


Software interfaces may vary depending on the version.

4. After recording, click  to view the recorded video. Then you can click  to play back the video directly.



HDML-Cloner Pro Helper also supports recording videos at the scheduled time. Click  to enter the "Setup" window. Then click the "Schedule Recording" button.



☒ Enable Schedule Recording

☒ Every day ☐ Date 2016-8-16

Timer 1: Start time 14:00 recording 5 minutes

Timer 2: Start time 00:00 recording 0 minutes

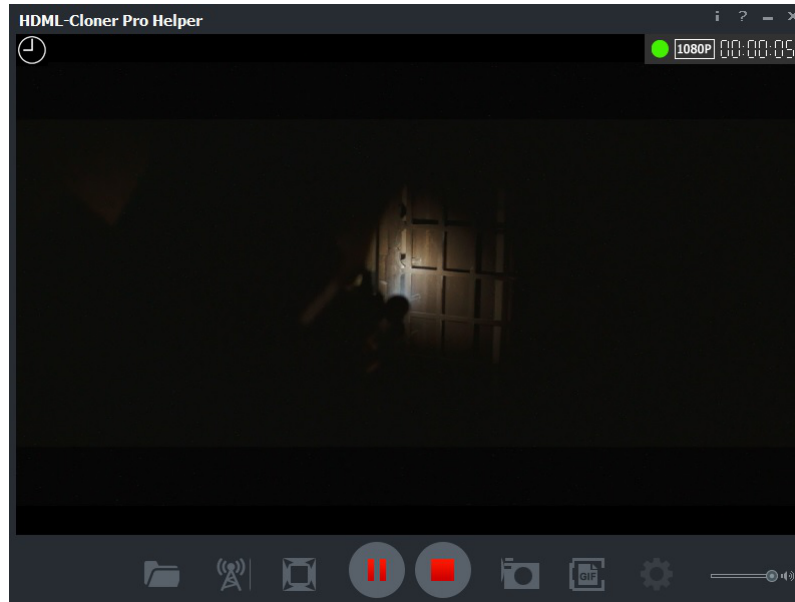
Timer 3: Start time 00:00 recording 0 minutes

Timer 4: Start time 00:00 recording 0 minutes

(Please set time at 24h format, eg: 19:30)

OK **Cancel**

Please enable schedule recording first, and set the Start time and duration for schedule recording. Then click “OK” . Then videos will be recorded automatically at the scheduled time.



HOW TO PREVIEW VIDEO IN OBS STUDIO?

You can use HDML-Cloner Box Pro in OBS Studio to preview/record/livestream videos, which is a popular open source software for video recording and live streaming.

4.1 Connection Guide of HDML-Cloner Box Pro

1. Connect the video player to IN port on HDML-Cloner Box Pro via an HDMI cable.
2. Connect the Micro-USB to USB cable between the “TO PC” port and the USB port of PC.
3. Plug the power adapter into the power socket and plug the other end into the 5V/2A port of HDML-Cloner Box Pro.

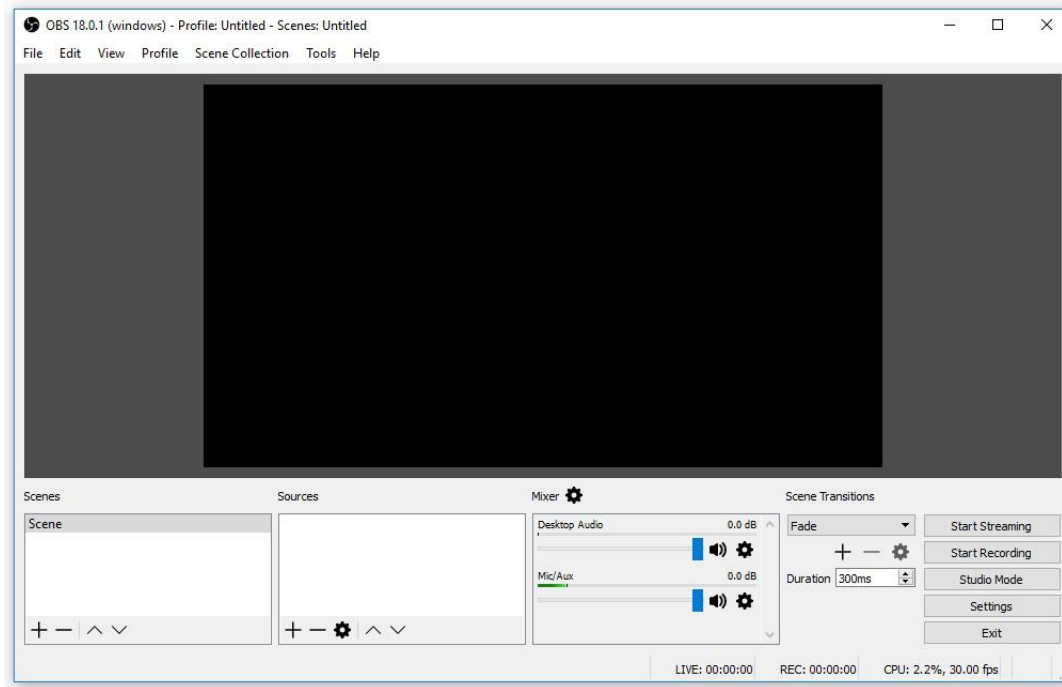
4.2 Install HDML-Cloner Pro Helper and OBS Studio

If you want to use OBS to preview/record/livestream videos via HDML-Cloner Box Pro, you need to install both HDML-Cloner Pro Helper and OBS Studio first.

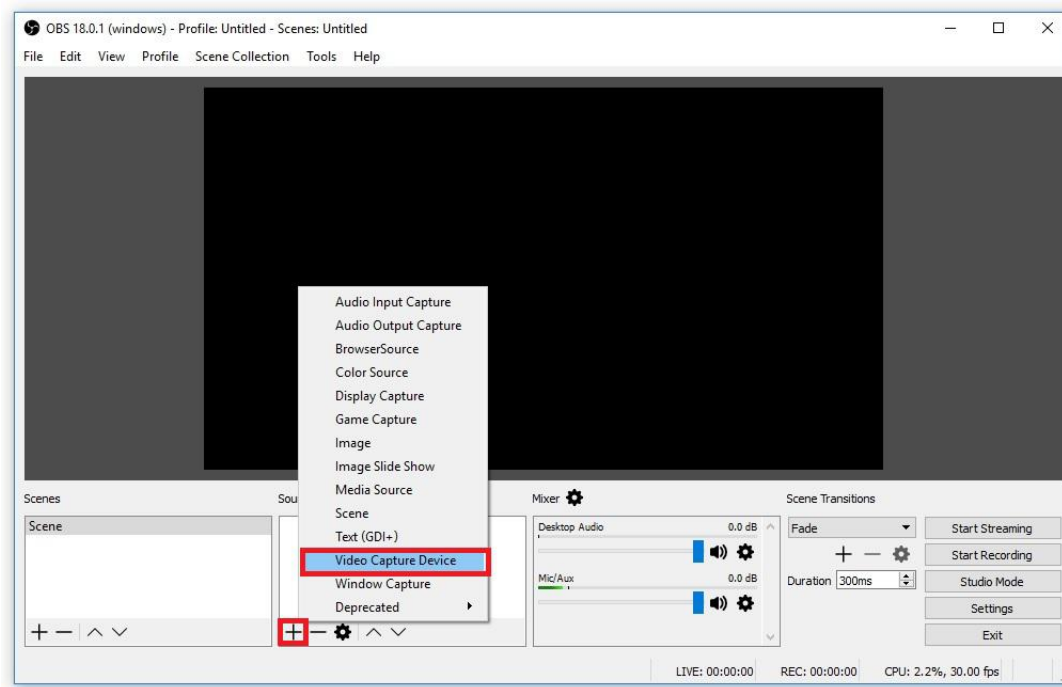
- Click [here](#) to download the latest version of HDML-Cloner Pro Helper.
- Click [here](#) to download Open Broadcaster Software (OBS Studio).

4.3 Setting for preview video in OBS studio

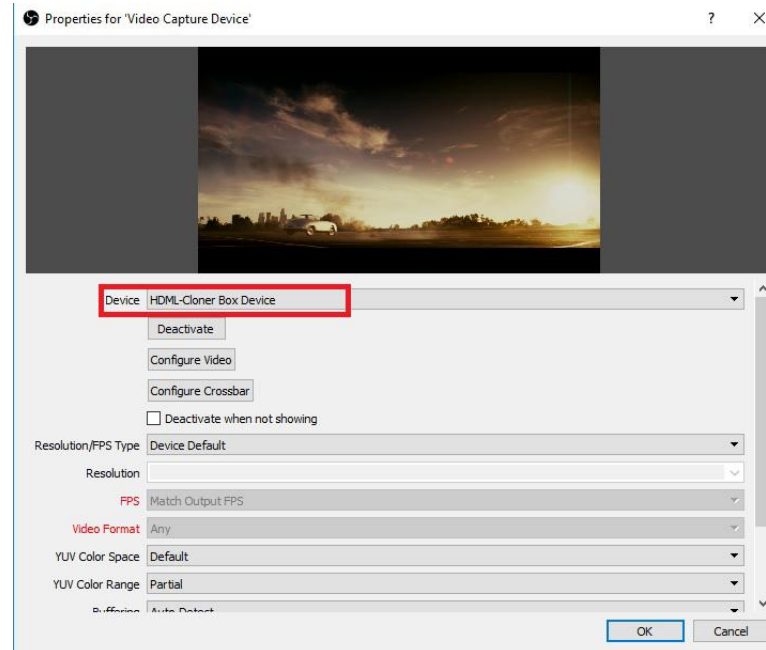
1. Run Open Broadcaster Software (OBS Studio).

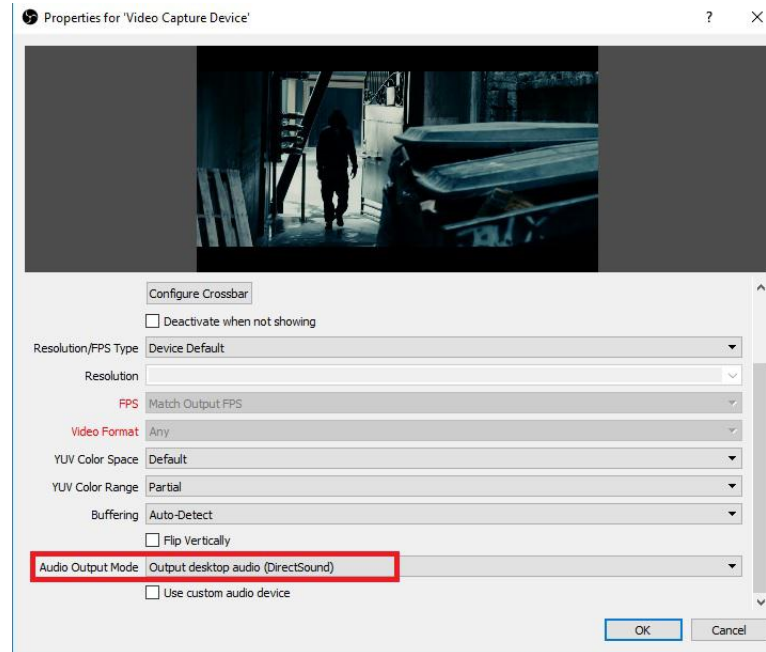


2. Please click “+” below “Sources” and select “Video Capture Device” from the pop-up menu, then click “OK” .

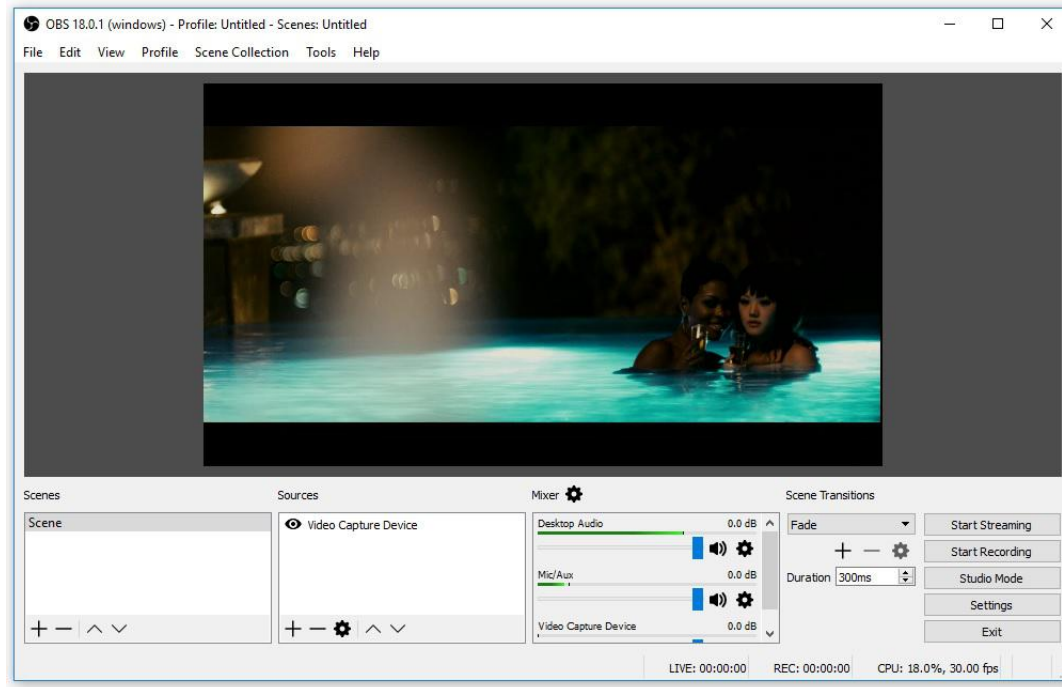


3. In the “Properties for Video Capture Device” window, select “HDML-Cloner Box Device” in the dropdown list of “Device”, and then scroll down to the “Audio Output Mode” option. Please select “Output desktop audio (DirectSound)” in the drop-down list. Click “OK” to save the settings.





4. Now you can preview the video.



Note: Please do NOT run HDML-Cloner Pro Helper and any Third-Party Live Streaming Software like OBS Studio at the same time. You need to run each of them separately.

FREQUENTLY ASKED QUESTIONS

What should I do if the following interface appears on TV?

Och, something wrong!
Don't worry! ...

Don't worry, it's very easy to solve this problem. Please click the link below to find the answer.

https://www.cloner-alliance.com/help/knowledgebase/black_screen_tips_pro

Why is there a prompt “No signal” ?

Please switch to the proper input signal with the remote control or by pressing the “SOURCE” button on HDML-Cloner Box Pro.

What kinds of USB flash drives or USB external hard drives does HDML-Cloner Box Pro support?

HDML-Cloner Box Pro supports most kinds of USB flash drives and USB external hard drives, such as SanDisk, Kingston, etc. Please format your storage device (FAT32 and NTFS formats are supported) on Windows 7 or above before using. Please use a premium storage device with high speed to avoid unexpected problems such as file loss.

FYI. Here is the requirement of external hard drives.

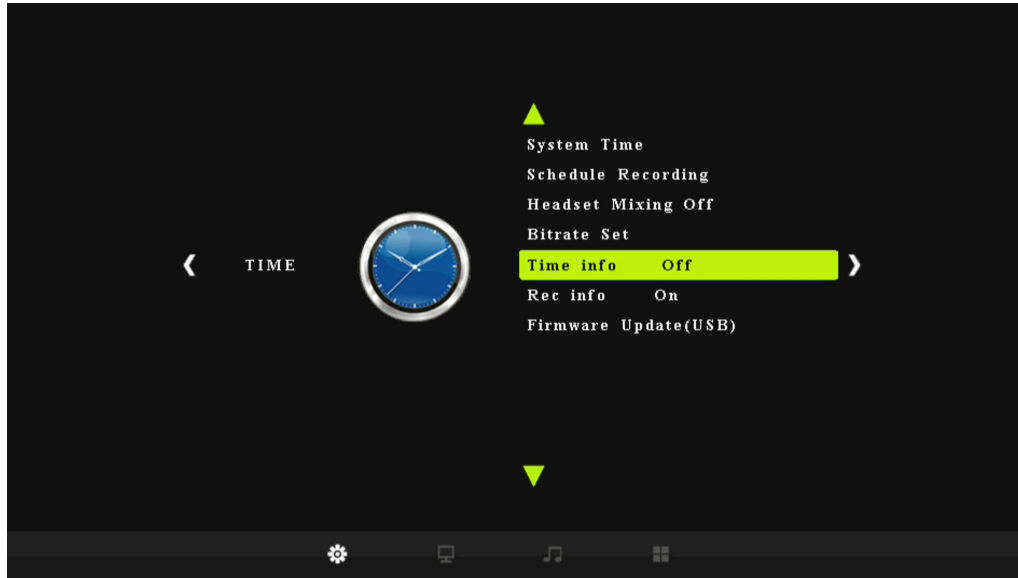
2TB capacity or below Less than 500mA current (Under dependent power sources) 10MB/s read-write speed or above (You can use CrystalDiskMark to test speed.)

FAT32 or NTFS file system on Windows 7 operating system or above.

Make sure your mobile hard disk is in the MBR partition style. If it is in the GPT partition style, you can convert it to MBR.

Why is the mute button of remote malfunction?

Please make sure the “Time info” setting in setup menu is switched to “off” . It will be fixed. Please refer to the picture below.



Why Is There A Prompt “Can’ t Detect USB Device” /” Scanning Storage Device” ?

Please proceed as follows:

1. Please unplug the USB flash drive/mobile hard drive from the USB port and then plug it again.
2. If the prompt still exists, please format the USB flash drive/mobile hard drive first and plug it again.

Tip: It is recommended that you format your USB storage device to FAT32 file system for better compatibility.

If the solutions above don't work, please don't hesitate to send an email to support@cloner-alliance.com, we will get back to you with a solution in 24 hours.

What is the corresponding bitrate of “High” “Middle” “Low” in “Recording Bitrate” ?

High: 16Mbps Middle: 10Mbps Low: 6Mbps

Note: The corresponding bitrate value may vary due to different source videos.

What is the file format of the recorded video?

MP4 (H.264 encoding) for video and AAC for audio, in either [1080p@30fps](#) or [720p@60fps](#). If capturing videos to PC, there are more resolution and audio codec options available.

Get one single large file instead of 2GB files

The recorded file will not be separated into several 2GB files if the USB storage device is in the NTFS format. FAT32 file system will split the recordings into several 2GB files.

TIP: FAT32 format is recommended. It works more stable than NTFS. You may use our bonus software MP4-Cloner to combine them into one file easily.

How large are the files recorded by HDML-Cloner Box Pro?

HDML-Cloner Box Pro records approximately 1GB per 15mins at 1080p.

2-hour 1080p video takes up 8.48GB. 2-hour 720p video takes up 6.9GB.

FYI. You can also use remote to adjust bitrate. The higher the bitrate is, the larger the recorded file will be.

Do ClonerAlliance products record 5.1 audio from the HDMI (AC3, DTS etc) or just 2 channel?

ClonerAlliance Hardware records PCM or Stereo audio format. I am sorry that it doesn't record Dolby Digital 5.1. Please adjust the audio output of your source device to PCM or Stereo before recording.

Why do ClonerAlliance products generate 0KB files?

The speed and format of a USB flash drive could impact the recorded files and the video quality. According to our test reports, mobile hard disks and FAT32 USB flash drives are more stable. We advise you to format your USB flash drives to FAT32 or use a mobile hard disk to have a test. If the solutions don't work, please send an email to support@cloner-alliance.com for direct help.

How to delete files with HDML-Cloner Box Pro directly?

Please follow the steps at: <https://www.cloner-alliance.com/help/knowledgebase/How-to-delete-files-with-HDML-Cloner-Box-Pro.html>

What is the best method to get help from ClonerAlliance?

Chatting with our professional technical support by Live Chat is the best method to solve all problems quickly and efficiently.

How to chat by Live Chat?

1. Please go to <https://www.cloner-alliance.com/>
2. Click the right bottom icon “Click here to chat” (Green Color).
3. Enter your correct name, email, and your question.

FYI. In order to help you fix your issue more efficiently. We need to know the exact batch of your hardware, please allow us to know your order information first. If you ordered it at Amazon, let us know your order ID. If you ordered it at eBay, tell me your eBay Username. From other platforms, let me know related information. Thanks very much.

Due to time difference, internet connection or any other unexpected factors, ClonerAlliance technical support may miss your chat request. Don’ t worry. If we missed your chat request, we will get back to you ASAP. All questions will be answered in 24 hours.

After Sales Warranty

ClonerAlliance Inc. provides 60-Day No Hassle Return(No Additional Fee) and 2-Year Replacement Warranty Service for all hardware. Please rest assure to use ClonerAlliance products.

Within 60 days of receipt of goods, if you request a refund or replacement, we will cover the shipping cost of the item(s). If it exceeds 60 days and you request a refund or replacement, the shipping cost of the item(s) will be at your expense. We will issue a refund or deliver a new item to you upon receipt of goods.

SUPPORTED RESOLUTIONS

Input	4K (3840x2160 30p), 1920x1080 (50p), 1920x1080 (60p), 1920x1080 (24p), 1920x1080 (25p), 1920x1D80 (30p), 1920x1080 (50i), 1920x1080 (60i),1360x768 (60p), 1280x1024 (60p), 1280x720 (60p), 1280x768 (60p), 1280x800 (60p), 1024x768(60p), 720x480 (60p), 720x480 (50i), 640x480 (60p), 720x480 (60p), 720x576 (50p)
Output	1920x1080 (60p), 1280x800 (60p), 1024x768 (60p), 1280x800 (60p), 1360x768 (60p)
Recording	1920x1080 (30p), 1280x800 (60p), 1024x768 (60p), 1280x800 (60p), 1360x768 (60p), PC Recording: 1920x1080(30p),1280x800(60p),720x480(60p)

PRODUCT SPECIFICATIONS

Output format	MP4 (H.264)
Video standards (Input)	NTSC, PAL, PAL-60
Supported disk formats	FAT32, NTFS
Input signals	HDMI, VGA, YPbPr, AV, MIC
Output signals	HDMI (pass-through), USB, Micro USB
Bitrate	Max: 16Mbps
Maximum storage capacity	2TB
Power supply	DC 5V/2A
Weight	7.3 oz
Dimensions	4.3 x 4.3 x 0.6 inches
Supported file formats for playback	Image formats: BMP JPG, PNG Audio formats: MP3, WAV, FLAC, AAC, M4A (AAC encoded) Video formats: MP4, AVI, VOB, MKV, MOV, MPG (Video codec: MPEG-2, MPEG4, H.264, VC-1) Text format: TXT

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CONTACT US

If you encounter any problem when using our products, please contact us by support@cloner-alliance.com or call 1-844-9-CLONER (toll free) and we will serve you with utmost satisfaction.

We'll offer a satisfying discount on batch purchase and affiliate program. If you are interested, please contact us by market@cloner-alliance.com.

DISCLAIMER

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Toll free: 1-844-9-CLONER

Support Email: support@cloner-alliance.com

Market Email: market@cloner-alliance.com

www.cloner-alliance.com

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