



Lev-UPS™ Strip

Multi-Device Uninterruptible Power Supply

USER MANUAL

For Models:

U0320-SKO

U0520-SKO

Introduction & Important Safety Instructions

Dear Customer,

Thank you for selecting a Leviton Uninterruptible Power Supply (UPS). By doing so, you can rest assured that you have purchased a product consistent with Leviton's reputation for quality and reliability. It will provide you with years of protection against disruptive and costly power disturbances. As future needs arise, we hope you will consider other products from Leviton's Power Quality product range.

Sincerely,

Leviton Manufacturing Co.

860 Harold Place

Chula Vista, CA 91914

1-619-205-8600

Fax: 1-877-711-8135

Tech Support: 1-800-648-3332

www.leviton.com

Please take the time to read this manual!

It provides safety, installation and operating instructions that will allow you to derive the maximum performance and service life from your UPS.

Please store this manual in a safe place!

It contains important instructions for the safe use of the UPS and for obtaining factory service should you experience operational difficulties.

Please save or recycle the packaging materials!

They were designed to provide adequate protection from transport related damage. Since damage sustained during transit is not covered under warranty, we recommend saving the material in case the UPS needs to be returned for service or repair. Alternately, please recycle them.

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1. Safety

⚠ **WARNINGS AND CAUTIONS!**

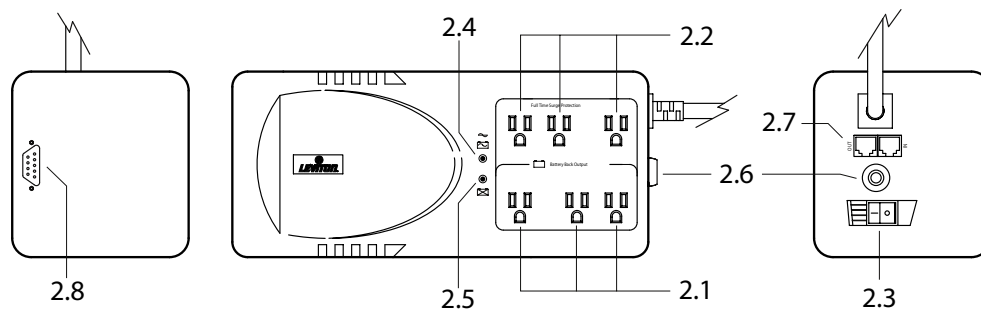
Please be aware of, and observe the following:

- To reduce the risk of electric shock, disconnect the UPS from the main AC supply before installing a computer interface cable. Reconnect the power cord only after the signaling interconnections have been made.
- The internal energy source (the battery) cannot be de-energized by the user. The output may be energized when the unit is not connected to the AC supply.
- The correct way to de-energize the UPS properly in an emergency is to move the I/O switch to the OFF position and disconnect the power cord from the main supply.
- Even when the unit is disconnected, risk of electric shock from parts energized by the battery inside the unit still exists. To avoid this, the battery supply should be disconnected at the positive and negative terminals.
- The outlet sockets should be installed near the equipment and easily accessible.
- Do not dispose of batteries in a fire as they may explode. Please contact tech support for proper disposal instructions.
- Do not open or attempt to dismantle the battery, as electrolyte that is harmful to the skin and eyes may be released.
- A battery can present a risk of electric shock and high short circuit current. The following precautions should be taken when working with them:
 - Remove watches, rings and other jewelry or metal objects.
 - Use tools with insulated handles.
- To reduce the risk of fire or electric shock, install the UPS in a temperature and humidity controlled indoor area free of conductive contaminants.

2. Description & Operation

2.1 “BATTERY POWER” Receptacles

These outlets will provide protection during various power disturbances, primarily voltage surges, sags and total outages. Plug all critical loads into these outlets to ensure optimum



protection. These may include a computer, monitor and any other data storage device. One of the outlets is conveniently spaced further apart from the others to allow for the use of a power adapter.

⚠ **CAUTION:** Do NOT plug a laser printer into any “Battery Power” (2.1) outlets.

2.2 "SURGE PROTECTION" Receptacles

These outlets offer basic protection against surges; they will not provide power back-up protection. Plug all loads that require only surge protection into these outlets. These may include: a printer, fax and/or any other peripheral equipment.

2.3 "ON/TEST" Button

This button controls power to all outlets. To ensure optimum battery charge, always leave this button in the "ON" position. The unit will perform a self-test when first switched ON.



2.4 "POWER" Indicator (GREEN LED)



This LED illuminates SOLID GREEN when the unit is supplying normal utility power to the outlets. It illuminates BLINKING GREEN when the unit is in back-up mode and supplying battery power to the loads. An audible alarm will also beep slowly. See section 4.



2.5 "BATTERY STATUS" Indicator (ORANGE LED)

This LED illuminates when the battery no longer useful and must be replaced, or other internal errors. See section 4.

2.6 Circuit Breaker

The circuit breaker will trip in the event of an overload or fault condition. When this occurs, the black button will pop up and power will be removed from the outlets. To rectify an overload, remove loads one by one until the unit is no longer overloaded. Press the button back in to reset.

2.7 Fax / Modem Jacks

This provides telephone/fax/modem lines with basic surge protection.

2.8 Computer Interface

Provides both RS-232 and relay signals to PC's and Servers.

3. Installation & Use

3.1 Inspection and Set-up

Prior to installation, check the following:

- Ensure that the total power consumption of the planned connected loads does NOT exceed 1440VA. The total load is determined by adding up each of the individual loads.
- Make sure that the equipment plugged into the "Battery Power" supplied outlets does not consume more than 320VA in total. Should this occur, the circuit breaker will trip due to an overload condition.



NOTE: If the power consumption of the load is listed in units other than VA (e.g., Watts), use the following calculations for conversion:

$$\text{_____ Watts(W)} \times 1.67 = \text{_____ VA} \quad \text{OR} \quad 120\text{V} \times \text{_____ Amps(A)} = \text{_____ VA}$$

Inspect the unit upon receipt for any visible damage. The packaging is recyclable; save it for reuse or dispose of it properly.

For optimum results, charge the battery for 6 hours prior to initial use. Prior to this, full run times should not be expected.

Plug the unit into an active outlet, but DO NOT turn it ON yet.

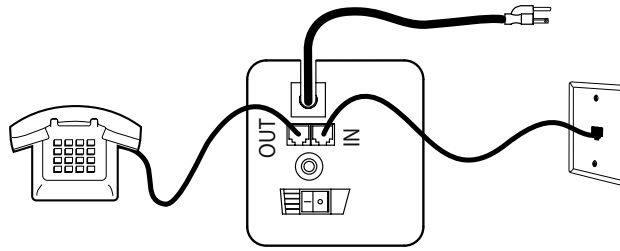
3.2 Load and Telephone / Modem Connection

Connect all critical loads to the backed-up outlets on the UPS.



CAUTION: Do NOT connect a laser printer or plotter to these.

Connect peripheral equipment (e.g., scanner, fax machine, audio device, etc.) to the surge protected outlets.



NOTE: These outlets are not backed-up in the event of a power failure.

Connect a single line telephone or a modem line to the telephone/modem surge protection sockets on the side of the unit. This connection requires an additional length of telephone cable (supplied).

NOTE: The telephone/modem line connection is optional and not necessary for the UPS to function correctly.

NOTE: The telephone line current limiting feature may be rendered inoperable if improperly installed. Make sure the telephone line from the wall is plugged into the connector marked “IN”, and the device to be protected (telephone, modem, etc.) is plugged into the connector marked “OUT”.



CAUTION: This surge protection device is for indoor use only. Never install telephone wiring during a lightning storm.

Turn ON all connected loads individually.

Turn the UPS ON and all the loads will be powered.

3.3 Computer Interface Connection (optional)

Lev-WARE™ software and interface kits are included with each UPS. If used, ensure that all equipment is OFF and connect one end of the interface cable to the 9-pin computer interface port on the back panel of the UPS and the other end to an unused COM port on the computer. Use only kits and/or cables supplied or approved by the manufacturer. See section 7 for additional information.



NOTE: The computer interface kit is optional, and not necessary for the UPS to function correctly.

3.4 Self-Test

The unit will perform a self-test in order to determine system status and the LED indicators will flash briefly. Note the following:

- Do NOT add or remove loads during this period.
- Should a low battery condition be detected and there is insufficient power to continue with the test, the unit will shut down and recharge the battery.
- Should a power failure occur after startup of the unit, but prior to the completion of the self-test, the unit will shut down until utility power has been restored.

3.5 Operation

Always keep the unit turned “ON” in order to maintain maximum battery charge.

The unit is equipped with an “auto-restart” feature. When the battery level is too low to continue operation and utility power is not present, it will switch to standby mode. Once power has returned, the unit will recharge its battery and then continue to function normally. The user does not need to be present under these conditions.

If an overload condition is detected during the self-test sequence, an audible alarm will sound, emitting a long beep and the unit will automatically shut down. Unplug each piece of connected equipment, one at a time, to reduce the load on the “Battery Power” supplied outlets. Switch the unit OFF, reset the circuit breaker if necessary, wait 5 seconds and then switch ON.

The unit is equipped with a “self-protection” feature that prevents misuse and subsequent damage to it. Once switched OFF, the user must wait 5 seconds before switching it ON again.

It is recommended that the user perform a simple test to verify the proper functioning of the unit upon initial use or when adding a load. The test simulates a power failure and is performed as follows:

- Turn the unit ON and wait until the “Power” indicator has illuminated.
- Unplug the unit from the wall socket to simulate a power interruption.
- Verify that the unit is indeed backing up the connected loads (by observation).
- The alarm should begin to beep slowly and the relevant indicator should flash.
- Restore utility power by plugging the unit back into the wall socket.
- The test may be repeated a few times and can be used to determine the actual runtime of the unit when used with a particular load.

4. Indicator & Alarm Guide

 				Condition
Green	OFF	Set	OFF	Normal Utility Power
Flashing Green On: 4 Second Off: 1 Seconds	OFF	Set	Alarm Sounds: On: 1 Second Off: 4 Seconds	Power Failure - Back Up Mode Unit is supplying loads with battery power.
Flashing Green On: 1 Second Off: 1 Second	OFF	Set	Alarm Sounds: ON: 1 Second OFF: 1 Second	Power Failure - Back Up Ending Same as above, but battery reserves are low.
OFF	OFF	Up	Continuous Alarm	Major Battery Power Outlet Overload Applies to Backed-Up outlets only. Reduce the load, turn the unit OFF. Reset the circuit breaker, wait 5 seconds then turn it back ON.
Green	Orange	Set	5 Second Beep	Battery Fault Recharge for at least 4 hours. If the LED is still illuminated, replace the battery per the instructions.
Flashing Green On: 1 Second Off: 1 Second	Flashing Orange On: 1 Second Off: 1 Second	Set	Continuous Alarm	Potential UPS Circuit Board Failure Contact Technical Support
Flashing Green On: 1 Second Off: 1 Second	Orange	Set	Continuous Alarm	Potential Main Battery Failure Contact Technical Support



Normal Line Power



Circuit Breaker



Battery Power



Audible Alarm



Low Battery

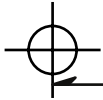
5. Wall Mounting

1. The unit can be mounted vertically or horizontally. Place the ON/OFF button to the right for horizontal and to the top for vertical positioning.
2. There is no need to remove this page in order to use the template below. Either place a sheet of paper over the template and trace the "+" or fold back the manual. Hold the page against the wall in the desired mounting location. Use thumbtacks or tape to hold template page in place, and with a sharp nail or pin, puncture the center of each appropriate template circle to mark the wall. The marks should be parallel to a reference edge.
3. Install fasteners (screws) in the marked location. Leave the head of both fasteners 5/16" (8mm) out from the surface of the wall.

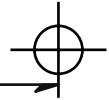


CAUTION: Fasteners must be able to support 15lbs (6.8kgs), reliably.

4. Position the keyhole slots on the back of the unit over the fastener heads. For vertical mounting, slide the unit down into place. For horizontal mounting, rotate it slightly counterclockwise until it is securely in place.



6.260" (15.9 mm)



6. Battery Replacement



CAUTIONARY NOTES

Read and follow safety precautions before attempting to replace the battery:

- The battery itself should only be handled by qualified service personnel.
- Always use the same rating and type of sealed, lead acid battery. Use of any other type may present a fire or explosion risk.
- Do NOT dispose of the battery in a fire as it may explode.
- Do NOT open or attempt to dismantle the battery as electrolyte that is harmful to the skin and eyes may be released.
- The battery can present a risk of electric shock and high short circuit current. Therefore, the following precautions should be taken when working with them:
 - Remove watches, rings and other jewelry or metal objects.
 - Use tools with insulated handles.
- Contact tech support for information on battery replacement and disposal.

Procedure:

1. Power down all loads.
2. Turn off the switch.
3. Disconnect all loads and AC source.
4. Remove FIVE screws from bottom of the unit, and remove the top housing.
5. Disconnect both the Black and Red wires, then remove the battery.
6. Insert the new battery and attach the black (- negative) and red (+ positive) wires.
7. Replace top housing, and attach with the FIVE screws removed in step #4.
8. Connect unit to an AC power source.
9. Turn on the switch, and verify the green LED is illuminated.



NOTE: Remember to charge the new battery for at least 6 hours prior to use.



NOTE: For proper battery disposal & recycling information, please call **800-RE-USE-Pb.**
(800-738-7372)

7. Software

7.1 Power Monitoring Software.



NOTE: Please refer to the back of the Lev-WARE™ CDs holder for installation instructions. For operational instructions, install Lev-WARE™, launch the program then click HELP in the upper left corner of the Lev-WARE™ application screen.

The Lev-WARE™ software is used via a standard RS-232 interface to perform monitoring functions and to perform a proper orderly shutdown of a computer in the event of a continuous power failure. In addition, Lev-WARE™ displays diagnostic features such as input and output voltage, I/P and O/P frequency, battery and load level, visually on your computer monitor.

This software has been designed to operate under DOS, Windows 3.1x or later, Windows NT V3.5 or later. Contact tech support for more information on alternative computer OS compatible software.

7.2 Interface Kits.

Interface kits are included to provide UPS monitoring. Each kit includes a special cable to convert status signals from the UPS into signals which individual operating systems recognize. One end of the cable is connected to the remote port on the UPS and the other end to either the COM1 or COM2 port on the computer.



NOTE: Use only a factory supplied or authorized monitoring cable.

8. Troubleshooting

<i>Problem</i>	<i>Possible Cause</i>	<i>Corrective Action</i>
Unit will not turn ON and/or the relevant LEDs do not illuminate	ON/OFF switch not in "on" position	Turn the switch from OFF to ON
	Battery voltage is too low	Recharge the unit for at least 6 hours
	Circuit board failure	Call tech support for service
	Overheated (temp above 132°F) (55° C)	Allow unit to cool down
	Battery at the end of its useful life.	Replace Battery
Unit always in back-up mode	Loose power cord	Re-insert the power cord
	Tripped circuit breaker	Reset the breaker
	Line voltage is too high, too low or not present	None – this is a normal condition, the unit is functioning as it should
	Circuit board failure	Call tech support for service
Back-up time too short	Battery not fully charged	Recharge the unit for at least 4 hours
	Circuit board failure	Call tech support for service
	Power Consumption (VA Rating) of connected equipment at maximum capacity of UPS (or marginally higher)	Reduce the load connected to the UPS by removing non-critical equipment
Audible alarm sounds continuously	Overload condition	Disconnect non-critical loads from the unit

9. Specifications

<i>Model</i>		<i>U0320-SKO</i>	<i>U0520-SKO</i>
Output	Capacity	320VA (192W)	520VA (312W)
	Voltage (on battery)	120VAC +/-10%, Simulated sine wave	
	Frequency	50 or 60Hz +/-3%	
	Transfer time	4 milliseconds typically	
Input	Voltage	120VAC approx. -20% to +10%	
	Transfer voltage	Under-voltage: 98V typically Over-voltage: 132V typically	
	Frequency	50 or 60Hz +/-10% (auto sensing)	
Protection and Filtering	Surge	Per IEEE C62.41	
	EMI/RFI filter	10dB at 0.15MHz, 50dB at 30MHz	
	Output	Short circuit cut-off	
	Tel/Fax/Modem	Single line (2 wires, RJ45) or network	
	10Base-T cable port	(UPT, RJ45) compatible jacks	
	Input	Circuit breaker	
Battery (user replaceable)	Type	Sealed, maintenance-free lead acid	
	Recharge time	6 hours typically (to 90% of full capacity)	
	Protection	Automatic self-test and discharge protection, replace battery indicator	
	Life expectancy	3-6 years dependent on number of discharge cycles and ambient temperature	
	Recommended model	CSB HR 1214W	CSB HC 1221W
	Back-up time (mins)	Up to 60 mins	Up to 90 mins
Physical	Net weight lbs (kgs)	7.7 (3.5)	11 (5)
	Ship weight lbs (kgs)	9.25 (4.2)	12.56 (5.7)
	Dimensions ins (mm) WxDxH	10.9 x 4.8 x 3.3 (278 x 124 x 83)	10.9 x 4.8 x 4.6 (278 x 124 x 118)
	Input cable	Hardwired	
	Output receptacles	NEMA 5-15R (120V) 3 for UPS, 3 for surge	
Alarms	Battery back-up	Slow beeping sound (Once every 4 secs.)	
	Battery low	Rapid beeping sound (Once every second)	
Communications	RS-232 Interface	Bi-Directional communication port	
Environment	Ambient	10,000 ft. max. elevation, 0-95% humidity non-condensing +32 to 104°F (0 to 40°C)	
	Audible noise	<40dBA (1 meter from surface)	
	Storage	45,000 ft max. elevation	
Conformance	Safety listings	UL1778 (UPS), CUL107.1, FCC/DIC Class B	

10. Product Warranties

10.1 Limited Two-Year Warranty and Exclusions

NOTE: In order to validate your warranty we must receive your completed registration information within 30 days from the original purchase date.

Leviton warrants to the original consumer purchaser, who must have properly registered the product within 30 days of purchase, and not for the benefit of anyone else that this product at the time of its sale by Leviton is free of defects in materials and workmanship under normal and proper use for two years (except batteries outside the USA, Canada and Mexico: 1 year) from the original purchase date. Leviton's only obligation is to correct such defects by repair or replacement, at its option, if within such two year period the product is returned prepaid, and all warranty claim instructions are followed. This warranty excludes and there is disclaimed liability for labor for removal of this product or reinstallation. This warranty is void if this product is installed improperly or in an improper environment, overloaded, misused, opened, abused, or altered in any manner, or is not used under normal operating conditions or not in accordance with any labels or instructions. There are no other or implied warranties of any kind, including merchantability and fitness for a particular purpose, but if any implied warranty is required by the applicable jurisdiction, the duration of any such implied warranty, including merchantability and fitness for a particular purpose, is limited to two years. Leviton is not liable for incidental, indirect, special, or consequential damages, including without limitation, damage to, or loss of use of, any equipment, lost sales or profits or delay or failure to perform this warranty obligation. The remedies provided herein are the exclusive remedies under this warranty, whether based on contract, tort or otherwise.

10.2 Connected Equipment Warranty

In the event that a "surge" * damages property connected to electronic equipment and Leviton determines that such damage was caused by the performance of the Leviton UPS, Leviton will reimburse the original consumer purchaser's reasonable (see claims) cost of repairing such damage or replacing such equipment according to the following schedule:

Basic Catalog No.	Maximum Repair or Replacement Value	What it Protects
U0320-SK0	Up to \$40,000 repair or replacement coverage of all properly connected equipment damaged due to a failure of the UPS.	AC Power and connected communication lines are covered.
U0520-SK0	Up to \$60,000 repair or replacement coverage of all properly connected equipment damaged due to a failure of the UPS.	AC Power and connected communication lines are covered.

* A "surge" is defined as a transient voltage surge/spike on the AC power, telephone or data line, which voltage surge/spike surge suppressors of the particular type covered by this warranty are generally designed to protect against in accordance with industry standards. This warranty specifically does not cover sustained over-voltages. Warranty protection from physical damage is also provided for phone or data line equipment, only when all such paths are protected by dedicated Leviton surge protection products and a primary protection device is installed at the telephone service entrance. Leviton Manufacturing Co. also warrants that a computer monitor connected to any Leviton, Line-Interactive UPS (i.e., with "Lev-CON™") will not be damaged by sustained under-voltage conditions.

Limitations include:

1. The monitor and associated computer must be suitably sized with respect to the UPS it is connected to. (i.e., combined, they must NOT exceed continuous capacity (VA) rating of the UPS).
2. In the event that damage has occurred due to an under-voltage condition, Leviton will reimburse you for repair or replacement for a similar unit at fair market value up to a maximum of US\$ 1,000.00.

This warranty does not cover any Leviton UPS or any properly connected electronic equipment which has been improperly installed, overloaded, abused or altered in any manner, or is not used under normal operating conditions, or in accordance with any labels or instructions, and does not cover any damage to properly connected electronic equipment resulting from a cause other than a "surge" or under-voltage condition.

Damage caused by failure to provide a suitable installation environment for the product (including, but not limited to, lack of a good ground) will not be covered by this warranty. This warranty does not apply to damage caused by direct lightning strikes, or damage caused by electrical disturbances that exceed published product specifications. These products are intended to limit the maximum amplitude of transient voltage surges on power lines to specified values. They are not intended to function as surge arrestors. They are intended to be installed on the load side of the main service entrance. They have been tested to verify that transient voltage surges are limited when subjected to an 8 x 20-microsecond 6KV-voltage surge. This warranty excludes and there is disclaimed liability for any incidental, indirect, special or consequential damages, including without limitation, labor for removal or reinstallation of the Leviton UPS or any connected electronic equipment, data loss or alteration loss of equipment use, lost sales or profits and any such damages for delay or failure to perform this warranty obligation. This warranty is in lieu of and excludes all implied warranties of merchantability or fitness for use. The remedies provided herein are your exclusive remedies under this warranty, whether based on contract, tort or otherwise. In addition, the warranty does not cover restoration of lost data and reinstallation of software. Some states may not allow the exclusion or limitation of incidental or consequential damages or other remedies, so the above exclusions or limitations may not apply to you.

Claims:

To file a warranty claim you must take the following steps: Contact Leviton at **Leviton Manufacturing Co., Inc., Attn: Power Quality Returns, 360 Harold Place, Chula Vista, CA 91914** or call (800) 648-3332 ext. 1 within 30 days of the occurrence. Be prepared to provide detailed information about the event, any damage, the UPS model number, purchase date and location. Your Leviton Customer Service Representative will then provide you with a Return Control Number (RCN), instruct you on how to forward your proof of purchase (receipt), explanation of the event, your Leviton UPS and how to proceed with your claim. If Leviton determines that the damage was due to a "surge" or under-voltage condition, Leviton may request that all connected equipment be submitted for evaluation. Leviton is not responsible for shipping costs. In the event that the equipment has been damaged by a "surge" or under-voltage condition Leviton will reimburse you for repair or replacement at fair market value (on a pro rata basis) as indicated by the respective amounts above. The warranty coverage is above and beyond, only to the extent needed, of that provided by any other source, including but not limited to any connected equipment coverage, any manufacturer's warranty or insurance policy. To receive payment for repair to damage due to a "surge," or under-voltage condition, the original purchaser should (upon prior approval from Leviton) have such equipment repaired by an authorized service center of such equipment's manufacturer. The original purchaser will submit: repair bill, a statement from the repair facility documenting the nature of the damage, and how the damage was sustained to such equipment. Your Leviton Customer Service Representative will provide additional details. You must obtain an RCN from Leviton.

Leviton Manufacturing Co., Inc.
Power Quality Division
att: Product Registration
860 Harold Place
Chula Vista, CA 91914
or FAX: 1-877-711-8135



PRODUCT REGISTRATION

You may complete the registration process online or with this form:

- 1) Cut along dotted line to remove page from manual
- 2) Fax or Mail the completed form in to the address on the left.

☐ Mr. ☐ Mrs. ☐ Ms. ☐ Miss

First Name:

Initial:

Last Name:

Phone:

Ext:

Company Name (if applicable):

Date of Purchase:

Address:

Apt. #:

Model Number:

City:

State:

Zip:

Serial Number:

Email Address:

Purchased From:

Connected Equipment (attach additional page with the following information if necessary):

Brand Name:

Brand Name:

Brand Name:

Date of Purchase:

Date of Purchase:

Date of Purchase:

Model Number:

Model Number:

Model Number:

Serial Number:

Serial Number:

Serial Number:

Equipment Description:

Equipment Description:

Equipment Description:

If you purchased this product for PERSONAL USE, please fill out the next section:

Did you buy a UPS about the same
you bought a new personal computer?

☐ Yes ☐ No

Education:

☐ High School ☐ Some College
☐ Finished College ☐ Graduate School

Where did you get information about
UPS's prior to making a purchase?
(check all that apply)

☐ Advertisement
☐ Internet
☐ Salesperson
☐ Friends
☐ Other _____

Did the salesperson ask you
whether you wanted a UPS
to protect your investment
when you bought a new PC?

☐ Yes ☐ No

Did any of the following influence
you to purchase a Leviton UPS?
(check all that apply)

☐ Leviton Name
☐ Features
☐ Price/Value
☐ Back-Up Time
☐ Connected Equipment
Warranty

What were your reasons for
purchasing a UPS (check all that apply)

☐ Data lost during a blackout/brownout
☐ You know someone that has lost data
during a blackout/brownout
☐ You want to protect your computer
from blackouts/brownouts
☐ Connected Equipment Warranty
☐ Other _____

Household Income:

☐ Under \$15,000 ☐ \$50,000-\$74,000
☐ \$15,000-\$24,000 ☐ \$75,000-\$99,000
☐ \$25,000-\$34,000 ☐ Over \$100,000
☐ \$35,000-\$49,000

If you purchased this product for BUSINESS USE, please fill out the next section:

Number of Employees:

☐ Less than 50
☐ 50 - 99
☐ 100 - 499
☐ 500 - 999
☐ More than 1000+

Title:

Department:

Business Type: _____

Annual Revenue:

☐ Less than \$500,000 ☐ \$10 Million - \$100 Million
☐ \$500,000 - \$1 Million ☐ \$100 Million - \$500 Million
☐ \$1 Million - \$10 Million ☐ More than \$500 Million



Leviton Manufacturing Co.
860 Harold Place
Chula Vista, CA 91914