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EXL Hiring Team

Re: Agentic AI Delivery Lead

Dear EXL Hiring Team,

The combination of agentic AI delivery, AWS data modernization, engineering governance, and executive stakeholder leadership closely matches the programs and platforms I have led.

At Intelligent DataWorks, I remain hands-on in architecture and implementation while leading 11 engineers and owning a \$900,000 budget. I built the AssistX core and first 80% of its initial application using Python, FastAPI, agents, RAG, PostgreSQL/PGVector, APIs, Docker, AWS, and CDK. It now supports 70+ automations across more than 20 workflows with 99.9% availability.

At AWS, I advised more than 200 enterprises on AI/ML, data platforms, governance, architecture, and cloud adoption, and created 170+ technical enablement assets. At TriMark, I delivered the first enterprise data lake and reduced cross-ERP reporting from roughly two months to one day. My MassMutual work joined AI governance, privacy, security, model controls, and production engineering in a regulated environment.

My insurance experience is adjacent rather than specific to Property and Casualty, which the posting identifies as preferred. The broader mandate—production agentic AI, data modernization, AWS engineering, distributed-team delivery, and executive governance—is direct. Intelligent DataWorks is pursuing a strategic acquisition, and I am seeking a long-term operating role elsewhere.

Sincerely,

Keith Steward, Ph.D.