

Keith Steward, Ph.D.

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Hiring Committee
Flywire

Re: Senior Director, Enterprise AI & Architecture

Dear Hiring Committee,

Founding a centralized Enterprise AI function that combines architecture, platforms, governance, adoption, and measurable value closely matches the organizations and production systems I have built.

At Intelligent DataWorks, I architected and helped build AssistX, a production GenAI platform supporting 70+ automations across more than 20 workflows. Its reusable foundations span LLM access, RAG, vector search, agents, APIs, orchestration, evaluation, observability, governance, and human oversight. I recruited and technically led an 11-engineer team and delivered the initial production release within eight months.

At AWS, I advised more than 200 enterprises, trained 180+ solution architects, created 170+ enablement assets, and led global technical communities. At MassMutual, I delivered privacy and AI-governance platforms with auditability, model controls, and regulated-data protections. That combination gives me the hands-on credibility and executive range to establish standards that teams will adopt rather than bypass.

Intelligent DataWorks is pursuing a strategic acquisition, and I am seeking a long-term operating role. I would welcome a discussion about building Flywire's Enterprise AI organization and scaling responsible, reusable AI capability across the company.

Sincerely,
Keith Steward, Ph.D.