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September 07, 2026

Granicus Hiring Team

Re: Senior Director - AI Engineering

Dear Granicus Hiring Team,

Building a secure internal AI platform that moves high-value workflows from isolated experiments into governed production is a close match for my work across enterprise transformation, applied AI, and hands-on platform engineering.

At Intelligent DataWorks, I architected and helped build AssistX using LLMs, RAG, agents, vector search, orchestration, APIs, and AWS. I recruited and technically led 11 engineers while contributing directly to backend services, infrastructure, evaluation, security, and operations. The platform shipped within eight months and now supports 70+ automations across more than 20 workflows, accelerating selected work by up to 50x.

My enterprise experience adds the operating discipline this mandate requires. At MassMutual, I led implementation across privacy and AI-governance initiatives and delivered a cloud-native platform that automated approximately 90% of a manual workflow. At TriMark, I prioritized 50+ cross-functional use cases and delivered a data platform integrating 11 ERP environments. At AWS, I advised 200+ enterprises and built technical communities totaling 180+ specialists.

That combination lets me connect use-case selection, secure architecture, integrations, governance, observability, enablement, and measurable adoption. Intelligent DataWorks is pursuing a strategic acquisition, and I am seeking a long-term operating role elsewhere. I would welcome a conversation about building Granicus's enterprise AI platform and accelerating responsible adoption across the organization.

Sincerely,

Keith Steward, Ph.D.