

Keith Steward, Ph.D.

Boston, MA | 508-318-8035 | keith.steward@gmail.com

[LinkedIn](#) | IntelligentDataWorks.ai | [IDW LinkedIn](#)

September 24, 2026

HERE Technologies Hiring Team

Re: Director, Enterprise Architecture

Dear HERE Technologies Hiring Team,

Defining enterprise architecture that enables AI, cloud, data, developer platforms, and shared services to move faster without losing security or consistency closely matches the work I have led across enterprise and product environments.

At Intelligent DataWorks, I personally built the core and first 80% of a production AI platform, then led 11 engineers around 70+ automations across more than 20 workflows with 99.9% availability. I established reusable patterns for RAG, agents, MCP, evaluation, observability, guardrails, security, release controls, and incident response.

At AWS, I advised more than 200 enterprises and developed global technical communities totaling 180+ specialists. At MassMutual, I translated privacy and Responsible AI requirements into architecture, IAM, APIs, automated infrastructure, model controls, monitoring, and auditability. Across these roles I connected reference architectures and technical governance to working systems, measurable adoption, and operating outcomes.

Intelligent DataWorks completed its planned operating transition in October 2026. I would welcome a discussion about strengthening enterprise architecture as an enabling function and establishing reusable, cost-aware AI platform patterns that improve developer experience, reliability, and customer value.

Sincerely,

Keith Steward, Ph.D.