

Keith Steward, Ph.D.

Boston, MA | 508-318-8035 | keith.steward@gmail.com

[LinkedIn](#) | [IntelligentDataWorks.ai](#) | [IDW LinkedIn](#)

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Harnham Recruiting Team

Re: Machine Learning Lead / Machine Learning Engineering Manager

Dear Harnham Recruiting Team,

The opportunity to manage a focused engineering team while building production machine-learning systems for real-time commercial decisions closely matches my combination of hands-on ML delivery and practical people leadership.

At SuccessKPI, I recruited and led a seven-person engineering team that delivered production forecasting, optimization, scheduling, and analytics capabilities for large contact-center operations. I translated detailed requirements into AWS architecture, algorithms, data flows, APIs, testing, and CI/CD, and the team shipped its first working release within six months.

My broader platform experience supports the role's scale requirements. I work hands-on with Python, SQL, Spark, SparkML, PySpark, SageMaker, distributed systems, data pipelines, monitoring, and MLOps. At AWS, I advised 200+ enterprise customers on ML and data architecture; at Intelligent DataWorks, I built an 11-engineer team and delivered a production AI platform supporting 70+ automations across more than 20 workflows.

My recent titles have included CEO, VP, and Senior Director, but my operating style remains that of a technical manager who builds alongside engineers, removes delivery obstacles, and connects system quality to measurable outcomes. Intelligent DataWorks is pursuing a strategic acquisition, and I am seeking a long-term operating role elsewhere.

I would welcome a conversation about helping your client strengthen its ML pipelines, evaluation practices, production reliability, and engineering execution.

Sincerely,

Keith Steward, Ph.D.