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Harrington Starr Hiring Team

Re: Head of AI Engineering

Dear Harrington Starr Hiring Team,

Building a greenfield AI-native platform while remaining hands-on with architecture, engineering quality, and team development directly matches how I have built and operated production AI products.

At Intelligent DataWorks, I architected and built the AssistX core and the first 80% of its initial application using Python, FastAPI, LLMs, RAG, agents, PostgreSQL/PGVector, APIs, and AWS. I then technically led 11 engineers while continuing to own architecture, reviews, deployments, debugging, security, and operations. The platform supports 70+ automations across more than 20 workflows and sustains 99.9% availability.

I established agent orchestration, tool use, evaluation, guardrails, human oversight, observability, model routing, cost controls, and release practices. At MassMutual, I led Responsible AI, privacy, IAM, and auditability initiatives in financial services. At AWS, I advised 200+ enterprises and developed specialist communities totaling 180+ people.

The opportunity to define both the AI vision and the engineering function is especially compelling. Intelligent DataWorks is pursuing a strategic acquisition, and I am seeking a long-term operating role elsewhere. I would welcome a discussion about building the platform, team, and operating discipline required for trustworthy enterprise AI.

Sincerely,

Keith Steward, Ph.D.