

Keith Steward, Ph.D.

Enterprise GenAI & Cloud Transformation Executive | AWS AI Platforms

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[LinkedIn](#) | IntelligentDataWorks.ai | [IDW LinkedIn](#)

PROFILE

GenAI and cloud transformation executive who moves enterprise AI from fragmented pilots into governed, reusable production platforms tied to measurable outcomes. Combines 15 years of AWS architecture, executive advisory, AI governance, operating-model design, and hands-on delivery with recent Amazon Bedrock AgentCore implementation. Advised 200+ enterprises and developed 180+ AWS specialists, then built an 11-engineer organization delivering 70+ AI automations. Brings the judgment to align stakeholders, standardize adoption, manage delivery risk, and scale secure GenAI capabilities across global teams.

SELECTED QUALIFICATIONS

- **Executive Transformation:** enterprise AI roadmaps, stakeholder alignment, steering governance, operating models, KPIs, adoption, and value realization
- **AWS GenAI Platforms:** Amazon Bedrock AgentCore, AI agents, RAG, knowledge retrieval, reusable patterns, CDK deployment, and production operations
- **Governed Delivery:** responsible AI, privacy, security, compliance, risk management, auditability, observability, and lifecycle controls
- **Global Program Leadership:** distributed engineering, architects, DevOps, business stakeholders, change management, standards, enablement, and escalation

PROFESSIONAL EXPERIENCE

Technical Co-Founder & CEO | Intelligent DataWorks | Boston, MA | Aug 2023 to Present

Lead AI product strategy, architecture, engineering execution, and operations while remaining hands-on in platform development.

- Architected and helped build AssistX, a production AI platform combining Python, FastAPI, PostgreSQL/PGVector, LLMs, RAG, AI agents, APIs, LangChain, LangGraph, workflow orchestration, and AWS services.
- Developed a customer-service AI agent with Amazon Bedrock AgentCore and Strands and deployed it to AgentCore Runtime using AWS Cloud Development Kit.
- Delivered the first commercial release within eight months, supporting 70+ AI automations across more than 20 workflows and accelerating selected work by up to 50x.
- Recruited and technically led an 11-engineer Agile team while contributing directly to architecture, cloud infrastructure, orchestration, security, governance, and platform operations.
- Established reusable platform patterns for multi-agent workflows, RAG, controlled prompts, input validation, prompt-injection protection, observability, and human review.
- Initiated strategic acquisition discussions regarding IDW's AI platform with HR technology companies.

Senior Director of Engineering | SuccessKPI | Remote | Jun 2022 to Aug 2023

Directed architecture and engineering for an AI-powered contact-center Workforce Management SaaS product.

- Recruited and led a seven-person distributed team delivering forecasting, optimization, scheduling, analytics, and automated communications on AWS.
- Translated product requirements into architecture, algorithms, APIs, testing, CI/CD, operations, and two-week Agile releases.
- Designed forecasting and linear-programming capabilities that converted contact-center demand and staffing constraints into operational schedules.
- Delivered the first working release within six months for two flagship enterprise customers and expanded the platform to additional large organizations.

Senior Director, Data Analytics & Operations | TriMark USA | Mansfield, MA | Aug 2021 to May 2022

Owned enterprise data modernization for a \$1B+ organization integrating 11 acquired businesses and heterogeneous ERP systems.

- Prioritized 50+ analytics use cases with Finance, Marketing, Supply Chain, and technology leaders and secured support for an AWS data strategy.
- Upskilled four analysts and grew the team to seven AWS engineers with hiring, mentoring, planning, budget, risk, and delivery accountability.

- Established nightly data ingestion, cataloging, consolidation, normalization, and global querying across 11 geographically distributed ERP environments.
- Delivered the first AWS data lake within seven months and reduced cross-ERP reporting from roughly two months to one day.

Technical Lead, Cloud Data Privacy & AI Governance | MassMutual | Boston, MA | Nov 2020 to Aug 2021

Led architecture and hands-on implementation across five enterprise Data Privacy and AI Governance initiatives.

- Converted policy and product requirements into secure cloud architecture, APIs, automated infrastructure, testing, CI/CD, and production releases.
- Delivered the first cloud-native privacy-rights platform within eight months, automating approximately 90% of a manual workflow.
- Partnered with Enterprise Architecture and SRE on IAM, serverless patterns, managed services, infrastructure automation, resilience, and cloud operating standards.
- Guided model-governance practices for evaluation, transparency, bias, drift, monitoring, auditability, lifecycle controls, security, and human oversight.

VP of AI/ML | NorthBay Solutions | Boston, MA | Jan 2019 to Nov 2020 (Role ended in company-wide COVID layoff).

Recruited out of AWS by the NorthBay Solutions CEO to establish a new AI/ML practice and reusable production data-and-ML capability.

- Built an AWS Data Lake and ML accelerator hands-on with Python, Django, React, APIs, and AWS, then directed a 24-person remote team toward delivery.
- Delivered an AWS Neptune knowledge graph integrating complex hierarchical enterprise data and expanded reusable cloud and AI architectures for customers.
- Advised enterprise customers on AI strategy, data platforms, knowledge graphs, solution architecture, and production implementation.

Senior Specialist Solutions Architect, AI/ML & Big Data | Amazon Web Services | Boston, MA | May 2015 to Dec 2018

Advised enterprises and AWS teams on production machine learning, distributed analytics, data platforms, and cloud adoption.

- Advised 200+ enterprises on AI/ML strategy, production architecture, SageMaker, data lakes, distributed systems, security, and scalable adoption.
- Created and led global Big Data and AI/ML communities, developing 180+ specialists through standards, mentoring, workshops, and reusable assets.
- Built a SageMaker and TensorFlow forecasting hackathon for Morgan Stanley data scientists and created 170+ technical enablement assets.
- Delivered 50+ technical presentations and workshops and earned AWS ML Elite Gold and Platinum recognition.

EARLIER RELEVANT EXPERIENCE

- Led a 25-person distributed CambridgeSoft team delivering enterprise scientific SaaS and regulated customer programs across the United States, United Kingdom, India, and Spain.
- Built and operated an award-winning, fault-tolerant AWS platform for regulated connected-health technology with APIs, security, monitoring, analytics, and enterprise integrations.

EDUCATION & RECOGNITION

Ph.D., Molecular Biology / Microbiology & Immunology, University of Western Ontario. AWS ML Elite Gold and Platinum; AWS re:Invent Rockstar; named inventor on multiple patents.

TECHNOLOGIES

Amazon Bedrock • AWS Bedrock AgentCore • Strands • AWS CDK • AWS cloud services • Generative AI • LLMs • AI agents • agentic workflows • RAG • knowledge retrieval • LangChain • LangGraph • Python • FastAPI • PostgreSQL • PGVector • REST APIs • MLOps • AI evaluation • Responsible AI • AI governance • security • compliance • IAM • CI/CD • Docker • Kubernetes • EventBridge • Step Functions • SageMaker • CloudFormation • API Gateway • data lakes • Spark • EMR • enterprise integration • observability • risk management