

Keith Steward, Ph.D.

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September 20, 2026

Swooped Hiring Team

Re: Vice President, Technology Operations

Dear Swooped Hiring Team,

Using AI to modernize technology operations across cloud, data, DevOps, security, reliability, and infrastructure closely matches much of my operating background.

At Intelligent DataWorks, I own architecture, delivery, security, operations, vendor decisions, and a \$900,000 budget for a production AI platform supporting 70+ automations across more than 20 workflows with 99.9% availability.

At TriMark, I built an AWS data engineering organization and delivered a platform across 11 divisions, reducing cross-ERP reporting from roughly two months to one day. At AWS, I advised more than 200 enterprises on cloud, data, AI, modernization, security, and reliability decisions.

My deepest operational experience is in software platforms, AWS, AI, data, DevOps, security, and SaaS rather than broad on-premise infrastructure, Azure migrations, networks, and user-support operations at large global scale. I would welcome a discussion about the balance of modern cloud-platform leadership and traditional infrastructure depth required.

Sincerely,

Keith Steward, Ph.D.