

Keith Steward, Ph.D.

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Hiring Committee
Tebra

Re: Head of AI Engineering & Enablement

Dear Hiring Committee,

Tebra's mandate to re-engineer operating work and personally build the hardest agentic workflows is the kind of hands-on AI leadership role in which I create the most value.

At Intelligent DataWorks, I architected and helped build AssistX, a production platform spanning 70+ automations and more than 20 workflows. Its architecture combines multi-agent patterns, RAG, MCP-oriented tool integration, APIs, vector search, deterministic orchestration, evaluation, observability, and human oversight. I recruited and technically led an 11-engineer team while remaining hands-on, and we delivered the initial production release within eight months.

My earlier work adds the operating depth this role requires. I automated approximately 90% of a privacy-rights workflow at MassMutual, established governance and auditability patterns in regulated environments, and advised 200+ AWS customers. I also trained 180+ architects and built reusable enablement assets, giving me practical experience turning technical capability into sustained adoption.

Intelligent DataWorks is pursuing a strategic acquisition, and I am seeking a long-term operating role. I would value a conversation about redesigning Tebra's highest-impact workflows and scaling secure agentic practices across its functions.

Sincerely,
Keith Steward, Ph.D.