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Utility Hiring Team

Re: Director of AI

Dear Utility Hiring Team,

Defining an AI roadmap and guiding client-facing solutions from emerging capability through production closely matches my background as a hands-on AI builder, technical leader, and enterprise advisor.

At Intelligent DataWorks, I architected a production platform using LLMs, RAG, agents, LangChain, LangGraph, vector search, APIs, and AWS while recruiting and technically leading 11 engineers. We shipped the first commercial release within eight months; it supports 70+ automations across more than 20 workflows and accelerates selected work by up to 50x.

At AWS, I advised 200+ enterprises on machine learning, NLP, data, and cloud adoption and developed global technical communities totaling 180+ specialists. At MassMutual, I guided responsible-AI architecture covering transparency, bias, drift, monitoring, auditability, security, and human oversight. These roles also required translating new technologies into practical product opportunities and communicating clearly with clients and executives.

My directly supported framework depth centers on TensorFlow, LangChain, LangGraph, SageMaker, and modern LLM tooling rather than PyTorch or Hugging Face. Intelligent DataWorks is pursuing a strategic acquisition, and I am seeking a long-term operating role elsewhere. I would welcome a conversation about building Utility's AI practice around credible, production-ready client outcomes.

Sincerely,

Keith Steward, Ph.D.