

Keith Steward, Ph.D.

Boston, MA | 508-318-8035 | keith.steward@gmail.com

[LinkedIn](#) | [IntelligentDataWorks.ai](#) | [IDW LinkedIn](#)

September 15, 2026

Veracity Insurance Solutions Hiring Team

Re: Lead AI Engineer

Dear Veracity Insurance Solutions Hiring Team,

Serving as the technical authority for production AI architecture, standards, and adoption closely matches my current hands-on work building governed LLM and agentic systems.

At Intelligent DataWorks, I architected and built the AssistX core and first 80% of its initial application using Python, FastAPI, LLMs, RAG, agents, PostgreSQL/PGVector, APIs, Docker, AWS, and CDK. The platform supports 70+ automations across more than 20 workflows, accelerates selected work by up to 50 times, and sustains 99.9% availability.

I established evaluation and regression practices, guardrails, human review, prompt and configuration versioning, model routing, observability, cost controls, security, staged releases, and incident response. At AWS, I advised more than 200 enterprises on AI, data, and cloud decisions. At MassMutual, I worked on privacy, transparency, bias, drift, oversight, monitoring, and auditability in a regulated financial-services environment.

My recent title reflects founder scope, but my strongest current contribution remains hands-on architecture, coding, and production problem solving. Intelligent DataWorks is pursuing a strategic acquisition, and I am seeking a long-term operating role elsewhere. I would welcome a discussion about modernizing an enterprise platform around reliable, responsible AI.

Sincerely,

Keith Steward, Ph.D.