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athenahealth Hiring Team

Re: Senior Manager of Product Management, CoreAI

Dear athenahealth Hiring Team,

Leading product strategy for a shared AI platform while balancing model quality, capacity, reliability, cost, and developer needs closely matches my product and engineering operating background.

At Intelligent DataWorks, I own product vision, customer discovery, roadmaps, priorities, architecture, delivery, releases, and operations for AssistX. I built the platform core and first 80% of its initial application, then recruited and technically led 11 engineers around 70+ automations across more than 20 workflows.

I established evaluation, synthetic testing, LLM-as-judge, guardrails, observability, model routing, token-cost controls, platform metrics, release discipline, and incident practices. I also manage vendor and model choices, AWS capacity, and a \$900,000 budget. At AWS, I advised 200+ enterprises and built technical communities totaling 180+ professionals.

My cloud-cost experience is practical platform ownership rather than a formal FinOps specialization. Intelligent DataWorks is pursuing a strategic acquisition, and I am seeking a long-term operating role elsewhere. I would welcome a discussion about improving shared AI foundations, developer adoption, and measurable platform outcomes across healthcare products.

Sincerely,

Keith Steward, Ph.D.